

NHSScotland Event 2018

18 – 19 June 2018
Scottish Event Campus, Glasgow

**DELIVERING NOW,
IMPROVING FOR
THE FUTURE**

CONTENTS

Foreword	02
Welcome	03
Highlights	04
Programme Overview	06
Plenary Sessions	08
Plenary Speakers	10
Parallel Sessions	15
Spotlight Sessions	22
Facilitated Poster Presentations	27
Learning, Networking and Resources.....	29
Healthy and Sustainable Event	30
Posters.....	31
NHSScotland 70th Anniversary	33
List of Exhibitors	34
Exhibitor Floor Plan	35
Exhibitors.....	36
Further Information	55
Capture Your Learning From The Sessions.....	56
Capture the Contacts You Made	58
Notes.....	59
Thanks	64

‘DELIVERING NOW, IMPROVING FOR THE FUTURE’ RECOGNISES THAT YOUNG PEOPLE TODAY WILL BE THE BENEFICIARIES OF THE CARE WE ARE PLANNING AND DELIVERING NOW AND INTO THE FUTURE. AS WE LOOK FORWARD TO THE NEXT 70 YEARS, OUR RESPONSIBILITY TO GENERATIONS TO COME IS TO DEVELOP AND DELIVER NEW MODELS OF CARE AND TO WORK IN DIFFERENT WAYS THAT ALLOW US TO SECURE THE FUTURE OF HEALTH AND SOCIAL CARE SERVICES IN SCOTLAND.’



FOREWORD

Dear Colleagues

I am pleased to welcome you to the thirteenth annual NHS Scotland Event.

Every year, the Event provides the opportunity for those working within health and social care across the country to come together to consider the challenges we face, and to share best practice and the most innovative approaches to delivering the highest quality of care. These events remind us of what is unique and what should be celebrated in our services while giving us the chance to consider together what needs to be done to ensure our services remain fit for future generations.

But we have an extra reason to celebrate this year. 2018 marks the 70th anniversary of the NHS. This anniversary is not just about marking a milestone for our health service, it's about celebrating all the NHS has achieved over the past seven decades and recognising the outstanding contributions of staff over the years. Along the way we have adapted and evolved to meet changing needs and increasing demands on our services, while remaining absolutely committed to the founding principles of an NHS free at the point of delivery.

2018 also marks Scotland's Year of Young People and the Event recognises that young people today will be the beneficiaries of the care we are planning and delivering now and into the future. As we look forward to the next 70 years, our responsibility to future generations is to develop and deliver new models of care and to work in different ways that allow us to secure the future of our health and social care services.

And that's why our theme this year is '*Delivering Now. Improving for the Future*'. It builds on last year's theme of working differently across boundaries to transform health and social care services.

Our vision for a healthier Scotland is one where everyone can live longer, healthier lives at home or in a homely setting, and where we have a health and social care system that is integrated, focused on anticipation and prevention. We have all been working to realise this vision, whether in programmes that have been delivered across Scotland as a whole or in our individual workplaces. Work is well underway at national, regional and local levels, between health boards and with partners across health and social care, to help our services adapt to the changing needs of the Scottish people.

Demand on our services continues to rise, and so do expectations. So there is no doubt that change is needed in the way that we deliver health and social care in Scotland in order to deliver safe, affordable and sustainable services in the future. The Event will focus on how we can address these challenges in building on our successes and accelerating progress with an approach that balances sustained and targeted investment with transformational and far-reaching reform.

We continue to be able to make a difference to people's lives thanks to our dedicated staff, working across the NHS, partners in health and social care, voluntary organisations and more. Every achievement and success over the past 70 years wouldn't have happened without your hard work and commitment and I'd like to thank you all for continued dedication, despite the challenges we face.

So take in everything that is on offer to you over the next two days, share your own experiences and learn from others. Thank you for coming and I hope you find attending as valuable an experience as I do.

Shona Robison MSP, Cabinet Secretary for Health and Sport

WELCOME

I would like to extend a very warm welcome to the NHS Scotland Event 2018.

I am proud to be the Chief Executive of NHS Scotland as it celebrates its 70th Anniversary. The NHS is one of the nation's most loved institutions. It touches the lives of us all. It's there when we're born and at every stage of our lives – providing the very best healthcare service when we need it.

From its origins, the NHS has continued to evolve to meet the changing needs of people with advances in medicine, science and technology. What hasn't changed is the dedication and compassion of staff and volunteers – the people who make NHS Scotland and its partner organisations what they are today. Working with our many partners to deliver integrated and person-centred care, health and care services will continue to transform to meet the changing needs of our population. There are already examples of this working in practice which are being shared at the Event.

I hope that in this year, which also marks Scotland's Year of Young People, we can reflect on how far we have come in Scotland, and look forward to the future in the knowledge that we are continuing on a journey that has seen some of the world's greatest achievements in health improvement and healthcare.



The NHS Scotland Event gives us the opportunity not only to celebrate our achievements but to learn from each other. I hope you are able to engage with colleagues and bring your own thoughts and ideas to discussions. I know you will keep an open mind, and bring with you a willingness to challenge and be challenged.

Please take your learning back to your workplace and share it with your colleagues. Our ability to communicate effectively with partners and to work in new and innovative ways to deliver care will be essential as we continue to deliver improvements in health and social care into the future.

I hope you enjoy the Event.

A handwritten signature in black ink that reads "Paul Gray".

Paul Gray, Director-General Health and Social Care and Chief Executive, NHS Scotland



HIGHLIGHTS

The NHSScotland Event is the leading health Event in Scotland. In its thirteenth year, the Event continues to be the 'premier meeting place' for those committed to providing sustainable high-quality health and social care services for the people of Scotland.

Every year, the Event provides the opportunity for those working in and with the NHS in Scotland to come together to consider the challenges, to share best practice and the most innovative approaches to delivering the highest quality of care, and to take away tools and techniques that will support them in their various roles.

This year marks the 70th Anniversary of the NHS providing us with an opportunity to celebrate what this has meant for people in Scotland, recognise and thank staff for their outstanding contribution, and confirm our continuing commitment to the founding principles of the NHS for the future.

2018 also marks Scotland's Year of Young People – and the programme content for this year's Event reflects this with a number of Plenary, Parallel and Spotlight Sessions focusing on issues affecting young people and examples of good practice in how to address these.

Through our 2020 Vision for Health and Social Care, we have set a vision for a healthier Scotland where everyone can live longer, healthier lives at home or in a homely setting – where we have a health and social care system that is integrated, focused on anticipation and prevention, and in which care is provided in the right setting.



We have made good progress. People in Scotland are already living longer, healthier lives as a result of better standards of living, and improvements in our health and social care services. We have seen significant advances in patient safety and quality, and satisfaction with services remains high.

But there is no dispute that transformational change is needed in the way that we deliver health and social care in Scotland. Demand continues to rise, and so do expectations. There is widespread agreement that further transformational change is needed in order to deliver safe, affordable and sustainable services in the future.

Please get involved in discussions at the Event to consider how we can address these challenges in our journey towards 2020 and beyond.

WIN WITH THE EVENT FORTUNE CARD CHALLENGE

Take part in our Event Fortune Card Challenge and have your card stamped by a selection of our exhibitors to stand a chance of winning an iPad Mini 4. Please note that each exhibitor has their own individual stamp. Only cards stamped correctly will be entered for the prize draw. You'll find the Event Fortune Card inside your delegate bag.



PLENARY SESSIONS

Four plenary sessions are scheduled to take place over the two days with a range of inspiring speakers including some of the remarkable NHS staff who have made a contribution to Scotland's health service during the past 70 years. Shona Robison, Cabinet Secretary for Health and Sport will also take to the stage to celebrate some of the key achievements of the NHS since its inception and will highlight some lived examples of how services have improved for the people of Scotland.

This year's Event will also provide an opportunity to celebrate 50 years of Social Work in Scotland and 10 years of the Scottish Patient Safety Programme.

The NHSScotland Event is also delighted to welcome Rose Fitzpatrick, Deputy Chief Constable, Police Scotland who will, alongside Paul Gray Director-General for Health and Social Care and Chief Executive NHSScotland, be leading the final session which will include speakers from the Violence Reduction Unit and will focus on the impact that Adverse Childhood Experiences can have, and how these can be addressed. More information about the speakers can be found on pages 10 to 14.

PARALLEL SESSIONS

Fourteen parallel sessions are scheduled for Day One and will be repeated on Day Two. These sessions are focused around the theme of the Event and will draw on the very real examples of excellent practice across NHSScotland and its partners. The parallel sessions will be interactive and thought-provoking, and delegates will be encouraged to participate in a range of exercises and discussions. Please be prepared to get involved, contribute your views and provide feedback in the sessions you attend. See pages 15 to 21 for more details.

SPOTLIGHT SESSIONS

Each spotlight session will feature a number of 15 minute presentations from a wide range of organisations all looking to share their perspective on how they are currently delivering care now and in the future. See pages 22 to 26 for more details.

POSTERS

Delegates will have the opportunity to meet with poster authors and hear about their projects during the facilitated poster presentations. Over 200 posters will be on display at the Event having been selected through a judging process to represent the very best examples of quality improvement in each of the poster categories – person-centred, safe, effective, infrastructure, health of the population, value and sustainability, and integrated care. All posters are available to view online at www.nhsscotlandevent.com. See page 31 for more details on the Poster Exhibition.

EXHIBITION

This year's exhibition will add real value to your time at the Event. Over 70 exhibitors are expected to showcase their services and products to help inform and support your work. There will be a number of features in the exhibition hall, including the Scottish National Blood Transfusion Service, a chance to walk a Mile in the Shoes of colleagues across the service, and an opportunity for delegates to celebrate the 70th Anniversary and share memories of the NHS in Scotland. See pages 34 to 54 for more details.

PROGRAMME OVERVIEW

DAY ONE – MONDAY 18 JUNE

TIME	ACTIVITY	ROOM
08:45 – 09:20	Registration and Refreshments	Hall 4
09:30 – 10:30	Plenary Session 1	Clyde Auditorium
10:30 – 11:15	Refreshments, Poster Viewing, Exhibition and Networking	Hall 4
11:15 – 12:30	A: Parallel Sessions, Spotlight Sessions and Facilitated Poster Presentations	
	A:1 project lift – Transforming Care. Starting with You	Alsh
	A:2 Improving the Conversation at the Heart of Healthcare – What Matters to People and Practitioners?	Boisdale
	A:3 The Power of Your Parliament	Carron
	A:4 Resilience – How to Get it, How to Keep it, and How it Takes You to Joy	Dochart
	A:5 Young People – Our Workforce of the Future	Forth
	A:6 Celebrating 10 Years of the Scottish Patient Safety Programme: Making Safety Stick	Lomond
	A:7 New Approaches to Demand Management – How Technology and Service Partnership can Support Primary Care Settings	Meeting Academy M2
	S:1 Spotlight Sessions: Topical 15 Minute presentations	Gala
	P:1 Facilitated Poster Presentation – Person-Centred	Poster Exhibition, Hall 4
	P:2 Facilitated Poster Presentation – Safe	
	P:3 Facilitated Poster Presentation – Effective	
	P:4 Facilitated Poster Presentation – Health of the Population	
	P:5 Facilitated Poster Presentation – Integrated Care	
12:30 – 13:30	Lunch, Poster Viewing, Exhibition and Networking	Hall 4
13:30 – 14:45	B: Parallel Sessions, Spotlight Sessions and Facilitated Poster Presentations	
	B:1 Start Well, Live Well, Age Well – The Role AHPs Play in Supporting Healthy, Active and Independent Lives	Alsh
	B:2 Mental Healthcare – It's OK to Go Digital	Boisdale
	B:3 The Digital Health and Care Strategy for Scotland – Building on Our Achievements. Planning for Our Future	Lomond
	B:4 Enabling Healthier Behaviours – What is Our Role in Achieving a Healthier Scotland?	Dochart
	B:5 Care Across Boundaries – from Canterbury, New Zealand to the North of Scotland – and Beyond	Forth
	B:6 Delivering Children and Young People's Palliative Care in an Integrated Landscape	Carron
	B:7 Supporting Realistic Medicine through the Delivery of a Single National Formulary	Meeting Academy M2
	S:2 Spotlight Sessions: Topical 15 Minute presentations	Gala
	P:6 Facilitated Poster Presentation – Person-Centred	Poster Exhibition, Hall 4
	P:7 Facilitated Poster Presentation – Effective	
	P:8 Facilitated Poster Presentation – Infrastructure	
	P:9 Facilitated Poster Presentation – Value & Sustainability	
14:45 – 15:30	Refreshments, Poster Viewing, Exhibition and Networking	Hall 4
15:30 – 16:30	Plenary Session 2	Clyde Auditorium
16:30	Close	

PROGRAMME OVERVIEW

DAY TWO – TUESDAY 19 JUNE

TIME	ACTIVITY	ROOM
08:45 – 09:20	Registration and Refreshments	Hall 4
09:30 – 10:30	Plenary Session 3	Clyde Auditorium
10:30 – 11:00	Refreshments, Poster Viewing, Exhibition and Networking	Hall 4
11:00 – 12:15	C: Parallel Sessions, Spotlight Sessions and Facilitated Poster Presentations	
	C:1 Start Well, Live Well, Age Well – The Role AHPs Play in Supporting Healthy, Active and Independent Lives	Alsh
	C:2 Mental Healthcare – It's OK to Go Digital	Boisdale
	C:3 The Digital Health and Care Strategy for Scotland – Building on Our Achievements. Planning for Our Future	Lomond
	C:4 Enabling Healthier Behaviours – What is Our Role in Achieving a Healthier Scotland?	Dochart
	C:5 Care Across Boundaries – from Canterbury, New Zealand to the North of Scotland – and Beyond	Forth
	C:6 Delivering Children and Young People's Palliative Care in an Integrated Landscape	Carron
	C:7 Supporting Realistic Medicine through the Delivery of a Single National Formulary	Meeting Academy M2
	S:3 Spotlight Sessions: Topical 15 Minute presentations	Gala
	P:10 Facilitated Poster Presentation – Person-Centred	Poster Exhibition, Hall 4
	P:11 Facilitated Poster Presentation – Safe	
	P:12 Facilitated Poster Presentation – Effective	
	P:13 Facilitated Poster Presentation – Infrastructure	
	P:14 Facilitated Poster Presentation – Health of the Population	
	P:15 Facilitated Poster Presentation – Value & Sustainability	
	P:16 Facilitated Poster Presentation – Integrated Care	
12:15 – 13:15	Lunch, Poster Viewing, Exhibition and Networking	Hall 4
13:15 – 14:30	D: Parallel Sessions, Spotlight Sessions and Facilitated Poster Presentations	
	D:1 project lift – Transforming Care. Starting with You	Alsh
	D:2 Improving the Conversation at the Heart of Healthcare – What Matters to People and Practitioners?	Boisdale
	D:3 The Power of Your Parliament	Carron
	D:4 Resilience – How to Get it, How to Keep it, and How it Takes You to Joy	Dochart
	D:5 Young People – Our Workforce of the Future	Forth
	D:6 Celebrating 10 Years of the Scottish Patient Safety Programme: Making Safety Stick	Lomond
	D:7 New Approaches to Demand Management – How Technology and Service Partnership can Support Primary Care Settings	Meeting Academy M2
	S:4 Spotlight Sessions: Topical 15 Minute presentations	Gala
14:30 – 15:00	Refreshments, Poster Viewing, Exhibition and Networking	Hall 4
15:00 – 15:55	Plenary Session 4	Clyde Auditorium
15:55 – 16:00	Closing Remarks	
16:00	Close	

PLENARY SESSIONS

DAY ONE – MONDAY 18 JUNE

PLENARY 1

09:30 – 10:30

Room: Clyde Auditorium

- Paul Gray, Director-General Health and Social Care and Chief Executive, NHSScotland
- Professor Jason Leitch, National Clinical Director, Healthcare Quality and Improvement, Scottish Government
- Jane Grant, Chief Executive, NHS Greater Glasgow and Clyde
- Professor Ann Holmes, Chief Midwifery Advisor and Associate Chief Nursing Officer, Scottish Government

Welcome and Introduction

Paul Gray, Director-General Health and Social Care and Chief Executive, NHSScotland will welcome delegates to this year's NHSScotland Event.

Past, Present and Future

Professor Jason Leitch, National Clinical Director, Healthcare Quality and Improvement will reflect on the 70th Anniversary of the NHS, and will look forward to the next 70 years of the NHS in Scotland. This session will also celebrate 50 years of Social Work in Scotland and 10 years of the Scottish Patient Safety Programme.

Nicola Sturgeon MSP, First Minister for Scotland will also address delegates through a filmed segment where she will celebrate the 70th anniversary and look ahead to the future of healthcare in Scotland.

Best Start – Transforming Care for Scotland's Women, Babies and Families

Jane Grant, Chief Executive, NHS Greater Glasgow and Clyde and Professor Ann Holmes, Chief Midwifery Advisor and Associate Chief Nursing Officer, Scottish Government will discuss Best Start – the five year plan for maternity and neonatal services across Scotland.

PLENARY 2

15:30 – 16:30

Room: Clyde Auditorium

- Professor Fiona McQueen, Chief Nursing Officer

Tearing Down The Walls

Professor Fiona McQueen and guest speakers will highlight the significant changes in the way that mental health services are delivered and will include some lived examples of improvements for the people of Scotland.

Poster Awards

The winners of the poster awards across all categories will be invited to the stage to receive their trophies.

DAY TWO – TUESDAY 19 JUNE

PLENARY 3

09:30 – 10:30

Room: Clyde Auditorium

- Shona Robison MSP, Cabinet Secretary for Health and Sport
- Stephen Brown, Chief Officer, North Ayrshire Health and Social Care Partnership

Address from the Cabinet Secretary for Health and Sport

Shona Robison MSP, Cabinet Secretary for Health and Sport will give her reflections on the achievements of the NHS since its inception and will set out her ambitions for the future.

Building Stronger Children – Collaborative Working to Improve Services Now and In the Future

The demands on Health and Social Care over the next 70 years will be shaped by the way we work with children and young people right now. Stephen Brown, Chief Officer, North Ayrshire Health and Social Care Partnership will explore how services are increasingly being delivered through collaborative working in order to provide the complex care required to support and ensure children are happy, healthy and resilient. Stephen will use lived examples to demonstrate effective working including the new model of Universal Early Years provision.

PLENARY 4

15:00 – 16:00

Room: Clyde Auditorium

- Paul Gray, Director-General Health and Social Care and Chief Executive, NHSScotland
- Rose Fitzpatrick, Deputy Chief Constable, Police Scotland
- Michael Smith, Associate Medical Director for Mental Health and Addiction Services, NHS Greater Glasgow and Clyde
- James Docherty, Development Officer, Violence Reduction Unit

Working Collaboratively to Realise Potential

Paul Gray, Director-General Health and Social Care and Chief Executive, NHSScotland and Rose Fitzpatrick, Deputy Chief Constable, Police Scotland will lead this session which will include James Docherty from the Violence Reduction Unit and will focus on the impact that Adverse Childhood Experiences can have and how these can be addressed for the people of Scotland. The session will explore the importance of further enhancing collaborative working in the design and delivery of services, building on the many examples of leading edge best practice and innovation already evident.

Reflecting Our Ambitions

Paul Gray, Director-General Health and Social Care and Chief Executive, NHSScotland will add his own reflections on the achievements of the NHS over the past 70 years and his ambitions for its future.

PLENARY SPEAKERS



Pennie Taylor,
Journalist and
Broadcaster

PENNIE TAYLOR, EVENT CHAIR

Journalist and broadcaster Pennie Taylor is a leading commentator on health and social care in Scotland. A communications specialist, she has served on the newsdesks of national newspapers and was BBC Scotland's first Health Correspondent, working across news and current affairs for television and radio.

Pennie also spent two years as Head of Communications for the then Lothian University Hospitals NHS Trust, which gives her an informed perspective from which to stimulate discussion and debate. These days, Pennie is a sought-after conference chair, and a regular contributor to radio and television programmes. She continues to write about the health and care issues that affect us all, and won the 2016 Scottish Magazine Award for Consumer Magazine Feature Writer of the Year.



Shona Robison MSP,
Cabinet Secretary
for Health and Sport

SHONA ROBISON MSP, CABINET SECRETARY FOR HEALTH AND SPORT

Shona Robison was born in Redcar in 1966. Educated at Alva Academy, she went on to graduate from Glasgow University with a Social Sciences MA and Jordanhill College with a Postgraduate Certificate in Community Education. Previously she worked for Glasgow City Council's Social Work Department.

She was MSP for the North East from 1999-2003 and elected MSP for Dundee East in 2003. Latterly she was Shadow Minister for Health and Social Justice and a member of the Parliament's Health Committee before being appointed Minister for Public Health in the Scottish Government formed after the May 2007 election.

She was re-elected at the May 5, 2011 election and appointed as Minister for Commonwealth Games & Sport. She became Cabinet Secretary for Health, Wellbeing & Sport in November 2014.

She was re-elected at the May 5, 2016 election and was subsequently appointed as Cabinet Secretary for Health and Sport.



Paul Gray,
Director-General
Health and Social Care
and Chief Executive,
NHSScotland

PAUL GRAY, DIRECTOR-GENERAL FOR HEALTH AND SOCIAL CARE AND CHIEF EXECUTIVE NHSSCOTLAND

Paul Gray joined the Scottish Government in 1979.

He was appointed Director-General for Health and Social Care for the Scottish Government and Chief Executive of NHSScotland in December 2013.

He was previously appointed to the post of Director General Rural Affairs, Environment and Services at the Scottish Government in July 2009 and DG Governance & Communities in December 2010.

Up to July 2009, he was the Scottish Government's Director of Change and Corporate Services, with responsibility for senior staff development and deployment; human resources; information systems and services; accommodation and estates services; corporate learning; employee engagement; and the Scottish Government's business improvement and change programmes.

His previous appointment, from October 2005 was the Director of Primary and Community Care. His responsibilities included Primary Care, Community Care, Care of Older People, Adults at Risk, Dental services, Pharmaceutical services and General Medical Services. He held the role of Director of eHealth simultaneously.

Prior to that he was the Director for Social Justice, covering Social Inclusion, Equalities and Voluntary Issues, from October 2003, and before that, he was the Director of Information and Communications Technology.

His career has also covered such diverse areas as Criminal Injuries Compensation, fisheries quota management and licensing, and work with Her Majesty's Inspectorate of Education.



**Professor
Jason Leitch,**
National Clinical
Director, Healthcare
Quality and
Improvement, Scottish
Government

PROFESSOR JASON LEITCH, NATIONAL CLINICAL DIRECTOR, HEALTHCARE QUALITY AND IMPROVEMENT, SCOTTISH GOVERNMENT

Jason Leitch has worked for the Scottish Government since 2007 and in January 2015 was appointed as the National Clinical Director in the Health and Social Care Directorate. He is a Scottish Government Director and a member of the Health and Social Care Management Board.

He is an Honorary Professor at the University of Dundee and was the 2011 UK Clinician of the Year.

Jason was a 2005-06 Quality Improvement Fellow at the Institute for Healthcare Improvement (IHI), in Boston, sponsored by the Health Foundation – and is currently a Senior Fellow at the IHI.

Jason is also a trustee of the UK wing of the Indian Rural Evangelical Fellowship which runs orphanages in southeast India.

He has a doctorate from the University of Glasgow, an MPH from Harvard and is a Fellow of the Royal College of Surgeons of England, the Royal College of Physicians and Surgeons of Glasgow and the Royal College of Surgeons of Edinburgh. He is also a Fellow of the Higher Education Academy.

Jason was appointed to NHS England review group led by Don Berwick looking into the patient safety elements of the Francis Inquiry.



Professor Fiona McQueen
Chief Nursing Officer

PROFESSOR FIONA MCQUEEN, CHIEF NURSING OFFICER

Fiona McQueen was appointed as Chief Nursing Officer for Scotland in 2015. Prior to this she had been an Executive Nurse Director since 1993, firstly with NHS Lanarkshire, and then from 1999 with NHS Ayrshire & Arran. Following graduation, her first clinical post was in neurosurgery and she has wide experience across many clinical areas, having practiced in Greater Glasgow, as well as Lanarkshire and Ayrshire. As Board Executive Nurse Director in NHS Ayrshire & Arran, as well as professional leadership for Nurses and Midwives, she was also the executive responsible for the Allied Health Professions, Public Involvement and the Quality Strategy, which included the Scottish Patient Safety Programme. Fiona is an Honorary Professor with the University of the West of Scotland.

Fiona's CNO portfolio includes Nursing & Midwifery, Allied Health Professions & Healthcare Science, Regulation of healthcare professionals, as well as Healthcare Associated Infection. Fiona is currently leading work on creating a shared vision for nursing in Scotland which will make the strategic connections across practice, education and research to support nurses across the country to maximize their contribution to improving health and delivering world class care by 2030. A key focus of her current work is also to support the delivery of transformational change by ensuring professional roles evolve to support practitioners to work across all settings, but in particular within the Integrated Joint Board landscape, at the same time as driving up standards of professional practice to make a significant contribution towards the delivery of world class healthcare.



Stephen Brown,
Chief Officer, North
Ayrshire Health
and Social Care
Partnership

STEPHEN BROWN, CHIEF OFFICER, NORTH AYRSHIRE HEALTH AND SOCIAL CARE PARTNERSHIP

Stephen is a social worker who took up his first post in the City Centre Team in Glasgow at the age of 23. He has spent his entire career since then within the public sector.

He joined North Ayrshire Council as a Senior Social Worker in 1999 and has been a Local Manager, Reception Services Manager and Senior Manager within Children and Families Services throughout that time.

With the establishment of the North Ayrshire Health and Social Care Partnership in 2014, he was appointed Head of Service for Children, Families and Criminal Justice and also became Chief Social Work Officer to the Council.

After being appointed as Interim Director of the Health and Social Care Partnership and Chief Officer to the Integration Joint Board in April 2017, Stephen was confirmed as Director/Chief Officer in March 2018.



Jane Grant,
Chief Executive, NHS
Greater Glasgow and
Clyde

JANE GRANT, CHIEF EXECUTIVE, NHS GREATER GLASGOW AND CLYDE

Jane Grant was appointed in her capacity as Chief Executive of NHS Greater Glasgow and Clyde on 1 April 2017.

Jane was previously the Chief Executive of NHS Forth Valley for a period of three and a half years. Prior to joining NHS Forth Valley, Jane spent four and a half years as Chief Operating Officer for NHS Greater Glasgow and Clyde.

Prior to these posts, Jane has held a variety of positions within various NHS Health Boards across Scotland.



Professor Ann Holmes,
RGN, RM, ADM, MSc
Chief Midwifery
Advisor & Associate
Chief Nursing Officer
Scottish Government,
Chief Nursing Officer
Directorate

PROFESSOR ANN HOLMES, RGN, RM, ADM, MSC CHIEF MIDWIFERY ADVISOR & ASSOCIATE CHIEF NURSING OFFICER SCOTTISH GOVERNMENT, CHIEF NURSING OFFICER DIRECTORATE

Since qualifying as a nurse and midwife, Ann practised in Glasgow and worked at a senior level in midwifery in a variety of units. She worked for three years in research, conducting one of the first UK Randomised Controlled Trials into midwife led care.

In 2000, Ann was appointed Scotland's first Consultant Midwife, working across NHS Greater Glasgow and Clyde in that role for over 10 years. During that time, she worked clinically two days a week, whilst leading on key maternity strategies including public health, normality and various service redesigns. She also worked part time with the Scottish Government Health Directorates, leading the Keeping Pregnancy Natural and Dynamic programme and supporting midwifery and maternity policy within the Chief Nursing Officer's (CNO) team. Ann has significant experience in professional regulation, having been Local Supervising Authority Midwifery Officer for Greater Glasgow and Clyde for six years and also serving two terms as member of the Nursing and Midwifery Council Midwifery Committee.

Ann was appointed permanently to the CNO's team in September 2012 as Chief Midwifery Advisor and is currently also Associate CNO. She has a varied portfolio in this role, having professional lead for midwifery, early years, children's and public health agendas; alongside professional regulation, community nursing and transforming roles.



Rose Fitzpatrick,
Deputy Chief
Constable, CBE QPM

DEPUTY CHIEF CONSTABLE ROSE FITZPATRICK, CBE QPM

In 2012, Rose Fitzpatrick was appointed Deputy Chief Constable of the new Police Service of Scotland with overall responsibility for Local Policing. DCC Fitzpatrick oversees all of the geographical local policing divisions across Scotland and works closely with four Assistant Chief Constables and 13 Local Police Commanders.

DCC Fitzpatrick previously served as a Deputy Assistant Commissioner in the Metropolitan Police Service.

DCC Fitzpatrick was awarded the Queen's Police Medal in 2007 for distinguished police service and in June 2017, she was awarded a CBE for services to law and order.



James Docherty,
Development Officer,
Violence Reduction
Unit (VRU)

JAMES DOCHERTY, DEVELOPMENT OFFICER, VIOLENCE REDUCTION UNIT (VRU)

James is a Development Officer within the Violence Reduction Unit (VRU). He has previously worked on various VRU projects mentoring people with convictions seeking to re-create their lives and supporting change. James advocates strongly for change and awareness in how we address the hidden cost of untreated trauma and Adverse Childhood Experiences (ACE's) in our society. Previously he has worked with a leading Children's charity on diversion programmes with young people on the cusp of organised crime. James has both professional and personal experience of navigating the care and criminal justice system.



Michael Smith,
Associate Medical
Director for Mental
Health & Addiction
Services in NHS
Greater Glasgow and
Clyde

MICHAEL SMITH, ASSOCIATE MEDICAL DIRECTOR FOR MENTAL HEALTH & ADDICTION SERVICES IN NHS GREATER GLASGOW AND CLYDE

Dr Michael Smith (MD, FRCPsych) is Associate Medical Director for Mental Health & Addiction Services in NHS Greater Glasgow and Clyde, and a Visiting Professor at the Centre for Excellence for Looked After Children in Scotland (CELCIS) at the University of Strathclyde. He trained as a General Practitioner in Glasgow, and then as a psychiatrist in the West of Scotland and Melbourne, Australia. He was a founding member of the "see me" campaign against stigma in Scotland (www.seemescotland.org) and set up the award-winning Doing Well depression programme in Renfrewshire.

He worked with the Scottish Government's Mental Health Collaborative from 2008-11 to rationalise the use of antidepressants in Scotland. His research interests are in depression, public mental health, and especially the influence of attachment and adverse childhood experiences. He is a founding member of the multi-agency Scottish Adverse Childhood Experiences Hub, hosted by NHS Health Scotland.

PARALLEL SESSIONS

A range of informative, enlightening and engaging parallel sessions have been included in the programme for this year's Event. All sessions have been designed around the 2020 Vision for Health and Social Care, underpinned by our Quality Ambitions with a central focus on the theme of the Event – 'Delivering Now, Improving for the Future.'

PROJECT LIFT – TRANSFORMING CARE. STARTING WITH YOU

Session A:1 18 June: 11:15 – 12:30

D:1 19 June: 13:15 – 14:30

Room: Alsh

project lift is a single team and digital platform supporting the development of leadership capability and capacity to transform health and social care. What does "Transforming Care. Starting With You." actually mean to you, for you, for your team and for the future? In order to achieve transformational change, today's leaders are being asked to deliver a different type of leadership, which places people at the heart of everything we do, which lives and breathes NHS values, and which is collaborative and strategic in consideration of all future possibilities. In this session, delegates will hear how 'project lift' aims to create the conditions for that to happen.

Delegates will also have the opportunity to consider how young people see the health and social care services today; as patients, but also as future staff and leaders. The session will explore how the project lift approach will help to secure improved outcomes for people in Scotland now and into the future, and how we will ensure the best and most able people reach NHSScotland boardrooms – through values based recruitment, and a tailored leadership development and talent management approach, which is developed around each individual who demonstrates aspiring leadership qualities.

Who should attend?

This session will be of interest to a wide range of delegates including:

- Current leaders interested in how the project lift approach applies to them, to others and with an interest in how they can support others to live their potential; and
- Aspiring leaders from whatever background at whatever grade.

IMPROVING THE CONVERSATION AT THE HEART OF HEALTHCARE – WHAT MATTERS TO PEOPLE AND PRACTITIONERS

Session A:2 18 June: 11:15 – 12:30

D:2 19 June: 13:15 – 14:30

Room: Boisdale

Moving the conversation from 'what's the matter?' to 'what matters to you?' involves improving the interaction between people and their practitioners, to support them to maintain good health.

Scotland's *Making it Easy* health literacy action plan was published in 2014. It set out the ambition for Scotland to be a society that better enables people to have the confidence, knowledge, understanding and skills to maintain good health. A new action plan *Making it Easy* was published in November 2017 to global acclaim.

This interactive session will explore practical approaches to improving conversations, outlining simple techniques to promote and check understanding – both of people and practitioners – and will offer insight into how we better design conversations and services to be more responsive to people.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care Practitioners across all disciplines.

PARALLEL SESSIONS

THE POWER OF YOUR PARLIAMENT

Session A:3 18 June: 11:15 – 12:30

D:3 19 June: 13:15 – 14:30

Room: Carron

This session will explore the role played by the Scottish Parliament's Health and Sport Committee in holding the Scottish Government to account. The session will demonstrate how the contribution of NHS staff and service-users in this process leads to ongoing improvements to the NHS in Scotland.

Delegates will learn about the crucial distinction between the Scottish Parliament and the Scottish Government, as well as examining the relationship between NHSScotland and the Health and Sport Committee.

As well as introducing the role of the Committee, the Session will consider examples of past engagement with stakeholders – including NHSScotland staff and patients. By looking at how this engagement has contributed to the Committee's work, delegates will hear more about what the direct input of staff and patients has achieved in terms of shaping policy and improvements to service delivery.

At the heart of this Session will be the message that 'This is *your* Parliament' and that everyone involved in NHSScotland – at all levels and in all areas of service delivery – can engage with and influence their Parliament. This session will use the Safe Staffing Bill as a case study to outline the many ways anyone can have their voice heard by the Scottish Parliament and influence the scrutiny the Parliament undertakes.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care colleagues across all disciplines; and
- Anyone with an interest in ensuring that improvement processes are scrutinised at the highest possible level and are driven forward in policy-making and delivery.

RESILIENCE – HOW TO GET IT, HOW TO KEEP IT, AND HOW IT TAKES YOU TO JOY

Session A:4 18 June: 11:15 – 12:30

D:4 19 June: 13:15 – 14:30

Room: Dochart

The session will explore what "Joy in Work" looks and feels like and why it is so important in healthcare. With increasing demands on time, resources, and energy, it's not surprising that rates of burnout in health and social care colleagues are rising.

There is a clear neurological link between feelings, thoughts and actions. When these feelings are negative, the neurological and psychological response is disengagement. Employees in this state don't process information well, don't think creatively or make the best decisions and their productivity is lower.

As individuals if we do not take good care of ourselves we cannot care about our work in a resilient way and find joy in that work. If we cannot care about our work and feel joy in work this will impact on our ability to deliver person-centred, safe and effective services to the people we serve.

The session will introduce delegates to tools for personal resilience and the foundations for building joy at work.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Colleagues who would like to learn about practical tools and techniques to make the improvements needed for building joy at work.

PARALLEL SESSIONS

YOUNG PEOPLE – OUR WORKFORCE OF THE FUTURE

Session A:5 18 June: 11:15 – 12:30

D:5 19 June: 13:15 – 14:30

Room: Forth

The way in which we deliver health and social care services is changing, and we will need a workforce which can embrace and deliver that change, both now and in the future. The health service needs to adapt to ensure it can continue to attract and retain the workforce it needs, both now and in the years ahead.

In the Year of Young People, this session will focus on the millennial workforce and beyond. In particular, the session will look at how we can inspire young people to take up the range of opportunities on offer, and hear from young people themselves about what they might look for in a career in health and social care.

Delegates will also hear first-hand from young people who are already working in the sector about their experiences, what attracted them to their current roles and what they are looking for from their employer as their careers develop. Contributors will come from Young Scot, the Princes Trust and the NHS Professional Careers Programme.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care colleagues across all disciplines.

CELEBRATING 10 YEARS OF THE SCOTTISH PATIENT SAFETY PROGRAMME: MAKING SAFETY STICK

Session A:6 18 June: 11:15 – 12:30

D:6 19 June: 13:15 – 14:30

Room: Lomond

Since the launch of the Scottish Patient Safety Programme (SPSP) in 2008, the programme has expanded to support improvements in safety across a wide range of care settings including Acute and Primary Care, Mental Health, Maternity, Neonatal Paediatric services and medicine safety.

Underpinned by the robust application of quality improvement methodology, the SPSP has supported significant change in outcomes for people through reducing harm, improving reliability in processes and developing a culture focused on the relentless pursuit of safety.

As the programme reaches its 10th Anniversary, the impact of the work and all those who have contributed to its continued success are recognised at NHS board, national and international levels.

This session will explore the design, development and delivery of the work to improve the quality and safety of care across Scotland. Using real examples, delegates will hear from service users and local and national teams – sharing their learning and reflections on the impact the SPSP has had through the last ten years and how this will shape future priorities.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care colleagues across all disciplines.

PARALLEL SESSIONS

NEW APPROACHES TO DEMAND MANAGEMENT – HOW TECHNOLOGY AND SERVICE PARTNERSHIP CAN SUPPORT PRIMARY CARE SETTINGS

Session A:7 18 June: 11:15 – 12:30

D:7 19 June: 13:15 – 14:30

Room: Meeting Academy M2

In order to address the increasing pressures being placed on NHS services from rising demand, new approaches are needed to ensure the system can deliver services in a way which meet public demand, sustainably.

The session will explore how a partnership-based approach to demand management – bringing together both national and local services in novel ways and employing technological solutions innovatively – can address these challenges. Based on the experience of using a partnership approach to develop tests of change, the session will describe how a number of GP practices, NHS 24 and the Scottish Ambulance Service have collaborated on addressing demand pressures on primary and community care services.

Delegates will have the opportunity to hear more about two care-study initiatives and how these tests of change have operated in practice. The session will underline the opportunities and challenges of creating new models of care, issues of scalability for new, innovative approaches to demand management, and the critical role of new relationships and roles for the primary care workforce.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- GPs;
- Nurses;
- Primary Care colleagues; and
- Paramedics.

CAN YOU STAY THE COURSE? – START WELL, LIVE WELL, AGE WELL'

Session B:1 18 June: 13:30 – 14:45

C:1 19 June: 11:00 – 12:15

Room: Alsh

The Active and Independent Living Programme's (AILP) vision is that 'Allied Health Professionals (AHPs) work in partnership with the people of Scotland to enable healthy, active and independent lives by supporting personal outcomes for health and wellbeing'. This is being achieved through innovative action in the Programme's six ambitions: health and well-being, awareness, access, partnership, research and innovation and workforce.

The programme focuses on a shift towards prevention, self-management and anticipatory care and is underpinned by the clear messages we heard from over 1,000 stakeholders at a series of consultation events – they want information, advice and support to manage their own lives and to be able to have access to the right service when they need it.

This session will explain how the AILP follows a wellbeing approach across the life-course:

- Starting Well;
- Living and Working Well; and
- Ageing Well.

Delegates will hear how work led by AHPs supports people to live healthy, active and independent lives and will provide opportunities to share innovative ideas on how to improve the programme.

Who should attend?

The session will be of interest to a wide range of delegates, including but not restricted to anyone who is interested in or works with people for whom active living is key to health and wellbeing.

PARALLEL SESSIONS

MENTAL HEALTHCARE – IT'S OK TO GO DIGITAL

Session B:2 18 June: 13:30 – 14:40

C:2 19 June: 11:00 – 12:15

Room: Boisdale

Digital technology is transforming the way we live our lives. In this session, delegates will hear how two digital innovations are improving the treatment of mental healthcare and support across Scotland.

- **Eating Disorders** – Young people struggling with eating disorders are being provided with peer support and advice through new online resources. An online peer support tool allows young people to pair with a trained volunteer who has recovered from an eating disorder. This is alongside a new website that hosts video tutorials and links for parents and carers, and a database of services across the country.
- **Computerised Cognitive Behavioural Therapy** – A ground-breaking digital service that teaches people to cope with mental health conditions is now being trialled across Scotland. The trial will allow GPs and other mental health professionals to offer the digital therapy to patients with mild to moderate depression or anxiety.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social colleagues working in Mental Health Services; and
- Anyone with an interest in digital technology.

THE DIGITAL HEALTH AND CARE STRATEGY FOR SCOTLAND – BUILDING ON OUR ACHIEVEMENTS. PLANNING FOR OUR FUTURE.

Session B:3 18 June: 13:30 – 14:40

C:3 19 June: 11:00 – 12:15

Room: Lomond

Digital technology has a key role to play in helping to transform services, and to ensure person-centred care is provided in a way that fits with people's lives, particularly in an increasingly digital age. The new *Digital Health and Care Strategy* for Scotland will build on achievements to date but will provide greater alignment between the strong foundations in e-health, technology-enabled care and the use of data, intelligence and research.

In this session, delegates will explore the priorities of the *Digital Health and Care Strategy* for Scotland, as well as looking at the developments and technologies that will reshape our services for the future.

A series of short presentations will showcase real-life examples of how digital has enabled services to be reshaped and improved, as well as perspectives on how the new approach offers improved working, improved outcomes and improved service user experience.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Service managers;
- IT and technology developers and providers; and
- Colleagues who are central in delivering the ambition of the Digital Health and Care Strategy and its focus on leadership, skills development, governance and the successful integration of health and social care services in Scotland.

PARALLEL SESSIONS

ENABLING HEALTHIER BEHAVIOURS – WHAT IS OUR ROLE IN ACHIEVING A HEALTHIER SCOTLAND?

Session B:4 18 June: 13:30 – 14:40

C:4 19 June: 11:00 – 12:15

Room: Dochart

Public health is often defined as ‘the science and art of promoting and protecting health and wellbeing, preventing ill-health and prolonging life through the organised efforts of society’. But what does that mean in practice?

Chaired by Gerry McLaughlin, CEO, NHS Health Scotland this session will allow delegates to explore themes of diet and obesity, alcohol and adverse childhood experiences and the impact they have on the health of the people in Scotland.

Delegates will hear from a panel of experts who will lead the discussion on improving the health of the population, through case studies and lived experience testimonies. Concluding with an overview of the new public health body, and the role they have to continue this work.

Delegates will be asked to consider the importance of a healthier NHS workforce and the responsibility they have in working together, across agencies, to enable individuals and communities to improve their health and wellbeing by addressing the wider determinants of health.

Who should attend?

The session will be of interest to a wide range of delegates, including but not restricted to:

- Health and Social Care colleagues across all disciplines;
- NHS Board Executives and Non Executives;
- Third Sector representatives;
- Planners; and
- Commissioners.

CARE ACROSS BOUNDARIES – FROM CANTERBURY, NEW ZEALAND TO THE NORTH OF SCOTLAND – AND BEYOND

Session B:5 18 June: 13:30 – 14:40

C:5 19 June: 11:00 – 12:15

Room: Forth

One of the biggest challenges currently facing our health service is the increasing demand for acute hospital care. In New Zealand, the transformation of the Canterbury health system provides an example of how they have managed to tackle these pressures head on. The session will explore the parallels between the Canterbury approach and innovation in the North of Scotland, particularly in relation to tackling whole system transformation of specialisms.

Three key approaches were central to delivering the transformation in Canterbury:

- The development of a clear, unifying vision behind the ‘one system, one budget’ message;
- Sustained investment in giving staff skills to support them to innovate and giving them permission to do so; and
- Developing new models of integrated working and a system of Alliances.

As a result of the transformation, the health system in Canterbury is now able to support more people in their homes and communities and has moderated demand for hospital care, particularly among older people. The session will discuss how this has been achieved and explore parallels with initiatives currently ongoing in the north of Scotland.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care colleagues across all disciplines.

PARALLEL SESSIONS

DELIVERING CHILDREN AND YOUNG PEOPLE'S PALLIATIVE CARE IN AN INTEGRATED LANDSCAPE

Session B:6 18 June: 13:30 – 14:40

C:6 19 June: 11:00 – 12:15

Room: Carron

Delivering high quality palliative and end of life care for children and young people presents unique challenges, but also unique opportunities.

In this session delegates will hear about the national picture of children and young people with palliative and end of life care needs, the opportunities afforded through the integration of health and social care for health and social care professionals to drive forward improvement in a new, collaborative landscape and the innovative improvement work already underway across Scotland to support children, young people and their families.

This session will include an interactive component which will explore opportunities and challenges associated with delivering palliative and end of life care for children and young people which will be used to inform work to take forward our Palliative and End of Life Care Strategic Framework for Action (SFA).

This workshop will be run by the Scottish Government Palliative and End of Life Care Team, Children's Hospices Across Scotland (CHAS), and NHS National Services Scotland (NSS).

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Colleagues with an interest in being able to provide high quality care to children and young people nearing the end of life – particularly those with an interest in transforming the way these services and supports are delivered.

SUPPORTING REALISTIC MEDICINE THROUGH THE DELIVERY OF A SINGLE NATIONAL FORMULARY

Session B:7 18 June: 13:30 – 14:40

C:7 19 June: 11:00 – 12:15

Room: Meeting Academy M2

The health landscape in Scotland is changing. As a population, our health is improving, with people now living longer and healthier lives. However, this is not equal for all. With an ageing population and health, social and economic inequalities, Scotland is facing significant and complex challenges.

Medication is by far the most common form of medical intervention, with over 300,000 prescriptions issued across Scotland every day. Aligning to the priorities of Realistic Medicine, Scottish Ministers have committed to developing a Single National Formulary by September 2019. Through a 'Once for Scotland' approach, the Single National Formulary aims to reduce unwarranted medicine variation, reduce harm, increase patient safety while ensuring a person-centred approach.

Significant work has been undertaken to develop the first four therapeutics chapters. These include gastrointestinal, respiratory, endocrine and diabetes and infections. It is envisaged these chapters will be rolled out across NHSScotland in the coming months.

In this interactive session, delegates will take part in group discussions to consider how to implement the new approach throughout Scotland by considering current practice and what will help facilitate the roll out of the national formulary and how it can be embedded.

Who should attend?

This session will be of interest to a wide range of delegates including but not restricted to:

- Health and Social Care colleagues particularly prescribers, clinicians and managers.

SPOTLIGHT SESSIONS OVERVIEW

Each spotlight session will feature a number of 15 minute presentations from a wide range of organisations all looking to share their perspective on how they are currently delivering care now and in the future.

DAY ONE – 18 JUNE			
CODE	SPOTLIGHT SESSION CONTENT	TIME	ROOM
S:1	<ul style="list-style-type: none"> NHS Greater Glasgow and Clyde: Helping Us Grow – Engaging Staff, Involving Families NHS Lanarkshire: Continence Care Project ihub within Healthcare Improvement Scotland: Treating Dementia Post-Diagnostic Support in Primary Care 	11:15 – 12:30	Gala
S:2	<ul style="list-style-type: none"> NHS Grampian: Baby Steps – Small Steps to a Healthy Pregnancy NHS Fife: Fife Shine Programme Scottish Government: Scottish Cancer Registry and Intelligence Service (SCRIS) 	13:30 – 14:45	Gala

DAY TWO – 19 JUNE			
CODE	SPOTLIGHT SESSION CONTENT	TIME	ROOM
S:3	<ul style="list-style-type: none"> Research and Innovation at the Golden Jubilee Foundation – the MDaT® process Health and Social Care Partnership Collaborative: Improving the Provision of Children’s Equipment NHS 24: Attend Anywhere NHS Ayrshire and Arran: Creating a wellness service for children and young people in Ayrshire and Arran – Cluster modelling in schools and communities 	11:00 – 12:15	Gala
S:4	<ul style="list-style-type: none"> Health and Social Care Alliance Scotland: Using Lived Experience to Transform Health and Social Care Healthcare Improvement Scotland: The Scottish Mortality and Morbidity Programme – Changing the Narrative of Safety Reviews in Healthcare. Could this Work Across Health and Social Care? NHS Education for Scotland: Youth Employment and Developing the Young Workforce 	13:15 – 14:30	Gala

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SPOTLIGHT SESSION 1

Room: Gala

NHS Greater Glasgow and Clyde: Helping Us Grow – Engaging Staff, Involving Families

The Helping Us Grow Group (HUGG) is a unique collaboration of families and staff in the Neonatal Unit. The aim of the group is to support families as care-givers for their baby in partnership with staff as a model for Family Integrated Care (FIC).

HUGG has an inclusive, grass-roots approach, based on core principles of listening, empowering staff and families and applying innovation. Since 2016, the team of parents and staff have led change in key areas of Family Integrated Care including communication, parent education, staff education, resources and environment and peer to peer support.

This presentation will help delegates to understand the role of involving patients and families to develop collaborative improvements in care.

NHS Lanarkshire: Continence Care Project

Research has identified incontinence as a risk factor that increases skin damage, infection and falls in older people. This has a detrimental impact on people's lives and, in turn, places increasing pressure on the health and social care system. As people are living longer and Scotland's population is growing older, this great taboo needs to be tackled.

A partnership approach between South Lanarkshire Health and Social Care Partnership, North Lanarkshire Health and Social Care Partnership, NHS Lanarkshire and NHS National Services Scotland has made a significant impact on addressing this issue with a series of simple steps.

In this presentation, delegates will hear about the impressive results achieved following work carried out in two care homes to develop and test continence promotion care bundles.

ihub within Healthcare Improvement Scotland: Treating Dementia Post- Diagnostic Support in Primary Care

Focus on Dementia is the national improvement programme to lead, support and promote service improvement and modernisation across local dementia care systems.

The team is working in three local areas – East Edinburgh; Nithsdale in Dumfries and Galloway and Shetland – to improve the response to dementia in GP practices, as part of the modernisation of primary care and the integrated approach in health and social care in response to dementia.

In this presentation, delegates will hear how testing dementia post-diagnostic support in these primary care settings is increasing the accessibility of post-diagnostic services. The aim is to encourage more people with memory worries to come forward earlier for dementia assessments; and to increase the confidence of GPs that making or referring on for a dementia assessment will be followed by good quality, person-centred support to help individuals to understand the illness, link better with services and plan earlier for future care options.

SPOTLIGHT SESSION 2

Room: Gala

NHS Grampian: Baby Steps – Small Steps to a Healthy Pregnancy

The Baby Steps Programme aims to improve health and wellbeing outcomes for pregnant women who have a Body Mass Index equal to and greater than 30. It is a multi-agency, Midwife-led, free, fun and interactive 8 week programme, actively supporting women to take small steps to improve their health and wellbeing during pregnancy.

By utilising the Quality Improvement Methodology, the Baby Steps programme has adapted to meet the needs of the women and includes gentle walks, healthy eating tips, hands on cooking skills and an opportunity to meet other women.

In this presentation, delegates will learn more about the methodology used to engage the women, the programme itself and the improved positive health and wellbeing outcomes for participants.

NHS Fife: Fife Shine Programme

Beginning in 2011, the Fife Shine Programme began targeting older people living at home with the aim of helping them to 'thrive, not just survive'. At its heart was a change in the relationship between staff and the people they looked after, helping them to identify what was important to that person and their family and working collaboratively to achieve this.

The approach has grown slowly but steadily with a learning event built in each year to assess how to expand and deepen the practice across health and social care. By 2017, an estimated 30,000 patients had benefited from the approach, across all age ranges and a number of different specialties.

In this presentation, delegates will hear how this subtle but profound shift in the way people work can improve health and social care outcomes for patients.

Scottish Government: Scottish Cancer Registry and Intelligence Service (SCRIS)

The Scottish Cancer Registry and Intelligence Service (SCRIS) is a collaborative project between NHS National Services Scotland (NSS) and the Innovative Healthcare Delivery Programme (IHDP) aimed at transforming the current Scottish Cancer Registry into an enhanced registry and intelligence service.

The Innovative Healthcare Delivery Programme was set up in 2015 and had, as its first priority, to develop the Scottish Cancer Intelligence Framework which would link primary, secondary and ultimately social care data to improve cancer patient outcomes.

The SCRIS will form the backbone of the intelligence framework which will make accessing cancer data for health (and ultimately social care) staff much easier.

In this presentation, delegates will hear how the SCRIS will enable continuous quality improvement, better informed performance management and better service planning.

SPOTLIGHT SESSION 3

Room: Gala

Research and Innovation at the Golden Jubilee Foundation – the MDaT® process

The Medical Devices Alpha Test (MDaT®) process is a custom designed forum for clinicians and other NHS staff to provide clinical and commercial insight to companies who are looking for a way to improve and develop their medical technology or devices.

The process takes the form of a presentation followed by a panel review. The makeup of the panel will depend on the device and normally consists of a range of professions. The panel will ask any questions they may have following the presentation and will provide an evaluation into its potential use within the NHS and the wider healthcare environment.

In this presentation, delegates will hear how this concept has resulted in successful trials and adoption and increased use of technology which benefits patients in Scotland.

Health and Social Care Partnership Collaborative (Glasgow/East Dunbartonshire/West Dunbartonshire/ East Renfrewshire/Renfrewshire, South Lanarkshire): Improving the Provision of Children's Equipment

Equipu is a partnership based community equipment store service model in Scotland. Following Scottish Government guidance issued in March 2015 regarding the provision of equipment to children and young people with disabilities, Equipu has expanded and further improved its provision of children's equipment.

Work carried out with NHS Greater Glasgow and Clyde's Specialist Children's Services has helped to provide additional technical resource within the service to improve the assessment, recycling and refurbishment of all children's equipment (OT, physio and nursing).

In this presentation, delegates will hear how this approach is having a positive impact on response times and has reduced waiting times for equipment which makes a significant difference to the quality of care provided to children and their carers as well as achieving financial savings for health and social care service providers.

NHS 24: Attend Anywhere

The Attend Anywhere system is funded by the Technology Enabled Care (TEC) Programme and supported by NHS 24 to provide a video consulting platform that allows patients to participate in a video consultation from their own home, using their own device.

This approach is designed to avoid patients having to travel for consultations, particularly those who live in remote and rural areas. The system is easy to use and over 98 per cent of patients who have used it say they would use it again.

The system is in operation across 13 NHS Boards and a range of Health and Social Care Partnerships and Third Sector Organisations.

In this presentation, delegates will hear how video consulting can support service change for the benefit of both patients and staff.

NHS Ayrshire and Arran: Creating a wellness service for children and young people in Ayrshire and Arran – Cluster modelling in schools and communities

Taking advantage of the integration of health and social care in Scotland, the Ayrshire Child and Adolescent Mental Health Service (CAMHS) has embarked on a radical re-design process, involving a range of community, third and public sector partners.

Services have been streamlined to significantly reduce waiting times and create new posts and teams (through restructuring). This has helped to facilitate better liaison between acute and community settings; promote better responses to those with the most complex needs; and support looked after and accommodated children.

Dialogue with schools has highlighted the potential in modelling services around clusters of schools, with a view to embedding accessible services, centred around prevention and resilience building.

In this presentation, delegates will hear how this collaborative approach has facilitated honest conversations to:

- Challenge professional boundaries;
- Challenge existing silo working and more integrated working; and
- Redefine the traditional CAMHS team.

SPOTLIGHT SESSION 4

Room: Gala

Health and Social Care Alliance Scotland: Using Lived Experience to Transform Health and Social Care

This presentation will focus on three projects which demonstrate the benefits of using lived experience to transform health and social care:

- Supporting public representatives in their role as members of Health and Social Care Partnerships by sharing good practice in engagement and planning induction programmes;
- Supporting children, young people, parents and carers with the information and resources they need to be actively involved in planning associated with the child or young person's wellbeing needs; and
- Sharing how simple conversations with patients can have the power to change the culture of the health and social care sector in Scotland.

In this presentation, delegates will hear how these projects are helping to improve outcomes for the people of Scotland.

Healthcare Improvement Scotland: The Scottish Mortality and Morbidity Programme – Changing the Narrative of Safety Reviews in Healthcare. Could this Work Across Health and Social Care?

The Scottish Mortality and Morbidity Programme (SMMP) is a unique national programme which aims to change the culture of safety reviews through co-production where safe care, shared learning, quality improvement and a just culture is at the forefront.

Asking 'Was our care safe?' can be a challenge. The concept of peer review of deaths or significant harm (M&M meetings) is undergoing a significant transformation in Scotland to help make care safer.

In this presentation, delegates will hear how a movement has been created around effective M&M meetings underpinned by best practice, structured approaches, educational resources and driven by coal-face staff to support Scotland's aim to be the safest country in the world in which to receive care.

NHS Education for Scotland: Youth Employment and Developing the Young Workforce

Developing the youth workforce is a key part of addressing recruitment challenges, as highlighted in the National Health and Social Care Workforce Plan.

Delegates attending this presentation will learn about the current youth development and employment activities across NHSScotland that NHS Education for Scotland and partners are working on. These activities rely on considerable and ongoing engagement with those involved in workforce planning at a local, regional and national level including Skills Development Scotland, Scottish Qualifications Authority, the College Development Network and the Third Sector.

The presentation will also provide evidence to inform future national approaches to youth engagement and employment in NHSScotland and social care partners.

FACILITATED POSTER PRESENTATIONS

The Facilitated Poster Presentations will feature as part of the Event Programme. Each Group will be guided by a dedicated facilitator for a specific poster category and delegates will have the opportunity to meet with poster authors to hear about their quality improvement successes.

The tables below provide an overview of the poster viewing session dates, times and codes.



DAY ONE – 18 JUNE		
CODE	POSTER CATEGORY	TIME
P:1	Quality of Care: Person-Centred	11:00 – 12:15
P:2	Quality of Care: Safe	11:00 – 12:15
P:3	Quality of Care: Effective	11:00 – 12:15
P:4	Health of the Population	11:00 – 12:15
P:5	Integrated Care	11:00 – 12:15
P:6	Quality of Care: Person-Centred	13:30 – 14:45
P:7	Quality of Care: Effective	13:30 – 14:45
P:8	Quality of Care: Infrastructure	13:30 – 14:45
P:9	Value & Sustainability	13:30 – 14:45

DAY TWO – 19 JUNE		
CODE	POSTER CATEGORY	TIME
P:10	Quality of Care: Person-Centred	11:00 – 12:15
P:11	Quality of Care: Safe	11:00 – 12:15
P:12	Quality of Care: Effective	11:00 – 12:15
P:13	Quality of Care: Infrastructure	11:00 – 12:15
P:14	Health of the Population	11:00 – 12:15
P:15	Value & Sustainability	11:00 – 12:15
P:16	Integrated Care	11:00 – 12:15

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- Support Worker Award
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- Optometrist Award
- Midwife Award
- Therapist Award
- Care for Long-term Illness Award
- Young Achiever Award
- Unsung Hero
- Care for Mental Health Award
- Integrated Care for Older People Award
- Healthier Lifestyle Award
- Leader of the Year Award
- Dentist Award
- Nurse Award
- Doctor Award
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LEARNING, NETWORKING AND RESOURCES

The NHSScotland Event provides delegates with excellent learning and networking opportunities. In order to maximise the benefit from your attendance at the Event, you are encouraged to share the knowledge and learning you gain with colleagues in your organisation.

To help you do this, all parallel and spotlight session presentations, videos of the plenary sessions, roving reporter interviews and vox pops will be available to download afterwards from the NHSScotland Event website. Please also note that all the posters on display at the Event are available to view and download from www.nhsscotlandevent.com.

The NHSScotland Event has worked in previous years with NHS Education for Scotland (NES) to put into place a number of ways to help you share the knowledge you have gained. The Event is pleased to welcome again NHS Education for Scotland as its Knowledge Management and Continuous Learning Partner. Some months after the Event, NES will be in touch with a number of you to ask what impact attendance has had on your work and in your workplace.

NETWORKING

Networking and sharing experiences is one of the key benefits of attending the NHSScotland Event. Many of us are used to doing this at any event but, if you're not, here are some ideas to get you started.

At the Event

- Ask for contact details of people you meet at the Event.
- Use the Event hashtag #nhsscot18 and see who else is tweeting on your topic.
- Take the time to visit the poster exhibition. Look out for posters of interest and take away contact information.

After the Event

- Follow up with the contacts you made. People will be pleased to share ideas.
- Is there an opportunity to feedback to your colleagues? If not, why not organise a session or use your local newsletter or intranets.
- Think about how you can use the learning through your organisational learning structures, for example Continuing Professional Development (CPD) or Knowledge and Skills Framework (KSF) reporting.
- Contact colleagues in Communications or in Organisational Development who will know about local systems for sharing knowledge.

Keep up with what's happening at the NHSScotland Event 2018 @NHSScotEvent #nhsscot18

HEALTHY AND SUSTAINABLE EVENT

The NHSScotland Event is proud to be a healthy Event. Here are some of the things we're doing and some things you can do in and around the Event to stay active and healthy.

STAYING ACTIVE

We are all aware that walking and increased physical activity improves quality of life and wellbeing for all. Walking every day can help tackle some of the most pressing health issues. The NHSScotland Event is keen to encourage delegates to be more active and healthy during the two days of the Event.

Here are some suggestions to increase your activity at the Event:

- Set off a bit earlier to your sessions and take the stairs where you can.
- On a good day, take the outside route to and from the Clyde Auditorium.
- Take time to walk round the exhibition hall during break times – there's plenty to see on your way.
- When meeting/networking with colleagues, don't sit down – why not walk round the exhibition hall as you talk.
- Walk to/from the train stations.
- Get off the bus a stop earlier.

EATING HEALTHILY

At the Event, we try to ensure you have healthy choices to make it easy for you to do the right thing. We serve a selection of nutritious food options throughout the two days.

- Fresh drinking water is available at all times in the venue.
- Fresh fruit is served as a healthy option at all times in the exhibition hall.
- A mix of white and wholegrain pasta, bread and rice will be served.
- No creamy dips or deep fried items will be served.
- Variety of vegetables on offer with lunch.

A SUSTAINABLE EVENT

Bringing people together for meetings for multiple days, can have a number of environmental impacts. In order to address some of these impacts we are:

- Using an online registration process.
- Using a mobile-responsive website.
- Utilising an online poster submissions and judging process.
- Using recycled paper for all printed materials.
- Using online media, wherever possible to market this Event.
- Using signage that is re-usable wherever possible.
- Making it possible to engage with the Event through online resources after the Event.



POSTERS

The NHSScotland Poster Exhibition forms an integral part of best practice, learning and sharing at the Event. This year's exhibition will feature over 200 projects that are happening across NHSScotland and partner organisations to support our journey towards the 2020 Vision and beyond.

The posters on display have been selected through a shortlisting process to represent the very best examples of quality improvement in each of the poster categories:

- Quality of Care: Person-centred
- Quality of Care: Safe
- Quality of Care: Effective
- Quality of Care: Infrastructure
- Health of the Population
- Value and Sustainability
- Integrated Care

All posters are available to view online at www.nhsscotlandevent.com.

FACILITATED POSTER PRESENTATIONS

The Facilitated Poster Presentations will run during both days of the Event and will offer more choice for delegates looking to find out more about specific poster categories and meet with poster authors. Please note that the Facilitated Poster Presentations are fully booked and only those who have pre-booked a space will be able to attend.

Please visit the Poster Desk for any enquiries about the Poster Exhibition or the Facilitated Poster Presentations.

POSTER AWARDS CEREMONY

All posters have been judged prior to the Event and the winners for each category, including the Transformation Change Award, will be announced during the Poster Awards Ceremony which will take place during Plenary Session 2 on Day One.

PEOPLE'S CHOICE POSTER AWARD



Delegates attending on Day One will be asked to vote for the People's Choice Poster Award by completing a voting card which will be included in the delegate bag. The winning poster will be announced during the Poster Awards Ceremony. Visit the poster desk located next to the poster exhibition to find out more.

If you vote for your favourite poster, you'll be automatically entered into a prize draw to win a Kindle Fire HD10.

Place your voting cards in the box at the Poster Desk by 15:00 on Day One. The winner of the prize draw will be announced during Plenary Session 2.



The Poster Exhibition is being delivered by Healthcare Improvement Scotland's Improvement Hub (ihub). If you would like to learn about the work of the ihub and how they are supporting quality improvement across health and social care, please visit their website www.ihub.scot

Keep up with what's happening at the NHSScotland Event 2018 [@NHSScotEvent](https://twitter.com/NHSScotEvent) [#nhsscot18](https://twitter.com/nhsscot18)

Celebrate
70
YEARS
of the NHS

NHS
SCOTLAND

70
YEARS
#nhsscot70



2018 marks the **70th anniversary of the NHS**, which was founded on 5 July, 1948. It's the perfect opportunity to thank our extraordinary NHS staff and our partners, to recognise how far we've come with advances in care, treatment, science and technology, and to look forward to the future shape of health and social care in Scotland.

Follow us on Twitter: **#nhsscot70**

CELEBRATING 70 YEARS OF THE NHS IN SCOTLAND

On 5 July 2018, the NHS will celebrate its 70th anniversary.

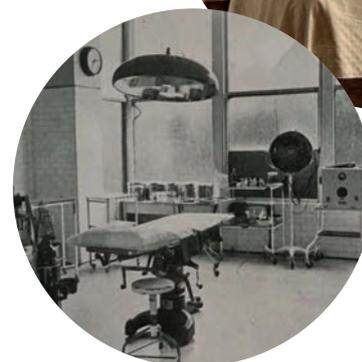
It's a great opportunity to look back and celebrate 70 years of achievement in Scotland and the difference the NHS has made to people's lives, and to reaffirm our ongoing commitment to the founding principles of the NHS.

It will allow us to thank staff across NHSScotland and its partners for their hard work and commitment, and to demonstrate their achievement and successes, whilst acknowledging the challenges they face.

We have a few weeks before the anniversary and we would still encourage people to get involved, not just in the celebrations, but in their NHSScotland – whether through giving blood, or thinking about how

to best look after our NHS by using services wisely.

For more information about 70 years of the NHS in Scotland, visit our website www.ournhsscotland.com and follow us at #nhsscot70.



NHSSCOTLAND 70TH ANNIVERSARY STAND AND THEATRE



Join us in celebrating the 70th Anniversary of the NHS at our 70th Anniversary Stand.

The NHSScotland 70th Anniversary Stand will feature a number of iconic images, key facts and milestones helping to celebrate 70 years of achievement in

Scotland. Delegates visiting the Stand will also have the opportunity to meet and chat with an NHSScotland historian, as well as NHSScotland Archivists who will be on hand to discuss the history and achievements of our NHS since 1948 and the major milestones that have made it what it is today.

Delegates will also have the opportunity to share memories of NHSScotland, either as a colleague or as a patient, in our memory corner. Come along and post your messages and recollections from over the years – tell us what has made you proud of NHSScotland over the last 70 years (Day One) – and where you see healthcare in another 70 years (Day Two). Our Stand graphic artists will be using your comments to create artwork throughout the two days of the Event to illustrate these memories and inspirational messages.

Throughout the exhibition hall, a number of our exhibitors will also be taking the chance to celebrate 70 years of the NHS in Scotland.

The exhibition hall will also feature the NHSScotland 70th Anniversary Theatre, allowing delegates the opportunity to hear interesting stories from 70 years of our NHS. The speakers will feature during the refreshment and lunch breaks on both days of the Event. For more information on the speaker schedule please visit the Stand or the Theatre.

To mark this year of celebration we'd encourage you to use the #nhsscot70 in addition to the #nhsscot18 when tweeting about this year's NHSScotland Event.

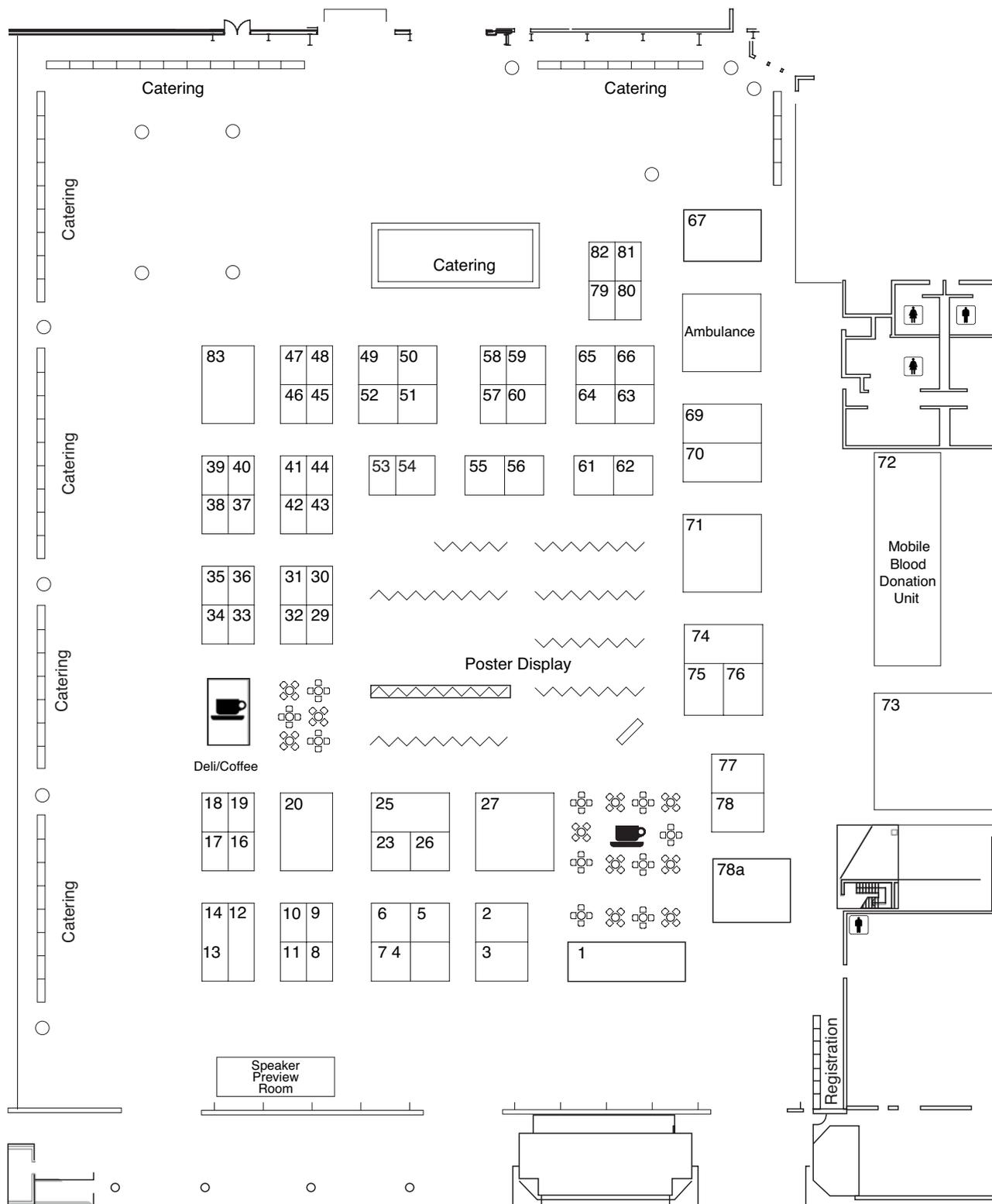
Keep up with what's happening at the NHSScotland Event 2018 [@NHSScotEvent](https://twitter.com/NHSScotEvent) [#nhsscot18](https://twitter.com/nhsscot18)

EXHIBITORS

There are over 70 organisations supporting and exhibiting at this year's Event. These organisations are key to this Event and will be showcasing services and products that could help inform and support your work.

Exhibition Stand	Organisation	Exhibition Stand	Organisation
1	NHSScotland 70th Anniversary Stand	44	Professional Standards Authority for Health and Social Care
2	Chartered Society of Physiotherapy Scotland	45	Martin Aitken Financial Services Limited
3	MSD Scotland	46	AbbVie
4	Scottish Public Services Ombudsman	47	Waverley Care
5	Roche Diagnostics	48	Scottish Public Pensions Agency – NHS Pensions
6	Royal College of Occupational Therapists	49/50/51	Defence Medical Services
7	The Association of the British Pharmaceutical Industry (ABPI)	52	Ministry of Defence – Defence Relationship Management
8	eCom Scotland	53	Voluntary Health Scotland
9	Scottish Government – Digital Health and Care	54	Health and Social Care Standards
10	Disclosure Scotland	55	Diabetes Scotland
11	Glasgow Centre for Population Health	56	Health Services Research Unit (HSRU) and Health Economics Research Unit (HERU)
12	The Scottish Health Awards	57	NHS Retirement Fellowship
13	The Health and Social Care Alliance Scotland (the ALLIANCE)	58	Scottish Government Protocol and Honours Team
14	National Osteoporosis Society	59	Scottish Access Collaborative
16	The Health and Care Professions Council	60	Police Scotland – Volunteering Opportunities and Activity
17	The Scottish Parliament – Health and Sport Committee	61	Innovative Healthcare Delivery Programme (IHDP)
18	Employee Support System (eESS)	62	The Open University
19	The Professional Record Standards Body (PRSB)	63	Abloy UK
20	project lift	64	Children and Young People's Improvement Collaborative
23	Skills for Health	65	Children's Hospices Across Scotland (CHAS)
25	Chief Nursing Officer Directorate	66	Effective Prescribing and Therapeutics
26	NHSScotland Global Citizenship	67	Mile in My Shoes
27	Health Workforce and Strategic Change Directorate	69	Scottish Ambulance Service
29	Arthritis Care & Arthritis Research UK	70	Healthcare Improvement Scotland
30	Care Opinion	71	NHS Education for Scotland
31	Scottish Government Primary Care Division	72	Scottish National Blood Transfusion Service (SNBTS)
32	NHS Credit Union	73	NHSScotland 70th Anniversary Theatre
33	The College of Podiatry	74	NHS National Services Scotland
34	Disabled Living Foundation (DLF), Shaw Trust	75	NHS 24
35	University of the West of Scotland	76	NHS Health Scotland
36	Let's Connect	77	Scottish Health Innovations Ltd (SHIL) & NHS Research Scotland (NRS)
37	Audit Scotland	78	Golden Jubilee Foundation
38	Health Professional Regulators	78A	Intuitive Surgical Di Vinci Robotic Display
39	Rare Diseases in Scotland	79	Vision – Intelligent Healthcare
40	Scottish Learning Disabilities Observatory	80	Blood Bikes Scotland
41	Scottish Autism	81	Ascom
42	The Nursing, Midwifery and Allied Health Professions (NMAHP) Research Unit	82	The Golden Jubilee Conference Hotel, NHSScotland
43	BDA – The Association of UK Dietitians	83	Young People Transitioning to Adult Services – Art Exhibition

Keep up with what's happening at the NHSScotland Event 2018 @NHSScotEvent #nhsscot18



**EXHIBITION PLAN HALL 4 SEC GLASGOW
NHS SCOTLAND 18-19 JUNE 2018**

STAND 1

NHSSCOTLAND 70TH ANNIVERSARY
STAND

On 5 July 2018, the NHS will celebrate its 70th Anniversary.

It's the perfect opportunity to thank our extraordinary NHS staff and our partners, to recognise how far we've come with advances in care, treatment, science and technology, and to look forward to the future shape of health and social care.

Come along to our Stand and get involved in celebrating 70 years of the NHS in Scotland.

For more information visit our website www.ournhsscotland.com and follow us at #nhsscot70.

Lorna Wharton

Communication and Engagement Manager
(70th Anniversary)

Email: Lorna.wharton@gov.scot

Website: www.ournhsscotland.com

STAND 2

CHARTERED SOCIETY OF PHYSIOTHERAPY
SCOTLAND

Chartered Society of Physiotherapy Scotland (CSP) welcomes delegates to visit our stand and find out more about the value and contribution of physiotherapy to healthcare. We are a progressive, dynamic, member-centred organisation that aims to work openly in partnership to meet the diverse health needs of both our members and their patients.

The CSP is committed to enhancing and transforming primary care, working across boundaries and in multi-disciplinary teams. Physiotherapists are increasingly taking on new roles in primary care settings, actively promoting a multi-professional approach.

Kenryck Lloyd-Jones

Public Affairs and Policy Manager, Scotland

Email: ljonesk@csp.org.uk

Website: www.csp.org.uk

STAND 3

MSD SCOTLAND



Our mission is simple: improving the health and wellbeing of humans and animals around the world.

With offices in 140 countries, we aim to make a real difference with an innovative range of services and pharmaceutical products which promote and support health and wellbeing.

We produced the first tuberculosis (TB) vaccine in 1944, and continue to bring a number of pioneering medicines in areas such as heart disease and cancer.

As the healthcare needs of the world evolves, so does our pipeline – with the UK making forward investments in areas such as dementia and antimicrobial resistance. We also offer Beyond the Pill Services through innovative, digital solutions.

Kathleen Grieve

Policy and Access Lead

Email: Kathleen.grieve@merck.com

Website: Msd-uk.com

STAND 4 SCOTTISH PUBLIC SERVICES OMBUDSMAN



The Scottish Public Services Ombudsman (SPSO) is the final stage for complaints about most devolved public services in Scotland. Other statutory functions include the Complaints Standards Authority which monitors and promotes best practice in complaints handling, and the Scottish Welfare Fund Independent Review Service, which carries out independent reviews of decisions councils make on community care and crisis grant applications.

Elena Carrara

Team Assistant

Email: Elena.carrara@spsos.gsi.gov.uk

Website: www.spsos.org.uk

STAND 6 ROYAL COLLEGE OF OCCUPATIONAL THERAPISTS



The Royal College of Occupational Therapists is the professional body for occupational therapy staff and the voice of profession in the UK.

Occupational therapy improves health and wellbeing through participation in occupation. Occupational therapists work with people of all ages, supporting them to lead independent lives. We champion the unique and vital work of occupational therapy staff, promoting value, excellence and innovation.

Alison Keir

Policy Officer Scotland

Email: Alison.Keir@rcot.co.uk

Website: www.rcot.co.uk

STAND 7 THE ASSOCIATION OF THE BRITISH PHARMACEUTICAL INDUSTRY



We represent innovative research based biopharmaceutical companies, large, medium and small, leading an exciting new era of bioscience in the UK.

Our industry, a major contributor to the economy of the UK, brings life-saving and life-enhancing medicines to patients. We represent companies who supply more than 80 per cent of all branded medicines used by the NHS and who are researching and developing the majority of the current medicines pipeline, ensuring that the UK remains at the forefront of helping patients prevent and overcome diseases.

Claire Headspeath

Team Co-ordinator

Email: cheadspeath@abpi.org.uk

Website: www.abpi.org.uk

STAND 8 ECOM SCOTLAND



eCom is expert in designing digital learning for the NHS, to improve performance and drive behavioural change.

Combining creative design and robust project management for complex, healthcare, medical and sensitive content, bespoke eLearning will help develop a capable workforce for 2020 and beyond.

Our instructional designers work closely with your subject matter experts to develop appropriate content bringing passion to every subject they work with.

Shona Smart/Colin McEwan

Learning Technology Consultants

Email: connect@ecomscotland.com

Website: www.ecomscotland.com

STAND 9

SCOTTISH GOVERNMENT DIGITAL HEALTH
AND CAREDigital Health
& Care Scotland

Digital technology is the area of greatest change in society, and of transformation for health

and social care. Scotland's new Digital Health and Care Strategy is a collaborative endeavour between Scottish Government, NHSScotland and COSLA. Join us on the stand to discuss the Strategy's ambition and priorities .

Mark Simpson

Engagement Manager

Email: Mark.simpson@gov.scotWebsite: www.digihealthcare.scot

STAND 10

DISCLOSURE SCOTLAND



Disclosure Scotland issues disclosures under Part V of the Police Act 1997 and the Protection of Vulnerable Groups (Scotland) Act 2007, and administers the Protecting Vulnerable Groups Scheme (PVG) on behalf of Scottish Ministers.

The Scheme is designed to ensure that those who have regular contact with children and/or protected adults through paid and unpaid regulated work do not have a known history of harmful behaviour.

Bridie McLean

Stakeholder Events Manager

Email: Bridget.mclean@disclosurescotland.gsi.gov.ukWebsite: www.mygov.scot/disclosure-types

STAND 11

GLASGOW CENTRE FOR
POPULATION HEALTH

The Glasgow Centre for Population Health (GCPH) conducts research of direct relevance to policy and practice, generating insights and evidence to improve health and tackle inequality. Facilitating the exchange of fresh thinking and debate, and supporting processes of development, we inform and influence action for positive change in Glasgow and beyond.

The GCPH is a partnership between NHS Greater Glasgow and Clyde, Glasgow City Council and the University of Glasgow, sponsored by the Scottish Government.

Jennie Coyle

Communications Manager

Email: jennie.coyle@glasgow.ac.ukWebsite: www.gcph.co.ukwww.understandingglasgow.com

STAND 12 THE SCOTTISH HEALTH AWARDS



The Scottish Health Awards are held each year to recognise and celebrate the important contribution of those working in and with NHSScotland to provide the very best health and social care to the people of Scotland.

Nominations can be made by anyone, including staff working in and with NHSScotland, partners and the general public.

The Scottish Health Awards 2018 will be launched at the NHSScotland Event. Come along to find out more about the Awards and take away some information to help you to nominate your Scottish Health Awards here.

Veronica Moffat

Communications Manager

Email: Veronica.moffat@gov.scot

Website: www.scottishhealthawards.com

STAND 13 HEALTH AND SOCIAL CARE ALLIANCE SCOTLAND (THE ALLIANCE)



The Health and Social Care Alliance Scotland (the ALLIANCE) is the national third sector intermediary for a range of health and social care organisations.

Our vision is for a Scotland where people of all ages who are disabled or living with long term conditions, and unpaid carers, have a strong voice and enjoy their right to live well, as equal and active citizens, free from discrimination, with support and services that put them at the centre.

Alison Livingstone

Events, Communications and Academy
Co-ordinator

Email: alison.livingstone@alliance-scotland.org.uk

Website: www.alliance-scotland.org.uk

STAND 14 NATIONAL OSTEOPOROSIS SOCIETY



The National Osteoporosis Society is the only UK-wide charity dedicated to improving the diagnosis, prevention and treatment of osteoporosis. Our vision is a future without fragility fractures. To achieve this, our mission is to work together for a brighter future for people with or at risk of osteoporosis across the UK, putting an end to preventable broken bones and helping people to live without pain and disability.

Mayrine Fraser

Service Delivery Lead/Specialist Nurse

Email: m.fraser@nos.org.uk

Website: www.nos.org.uk

STAND 16 HEALTH AND CARE PROFESSIONS COUNCIL



As a UK-wide statutory regulator set up to protect the public, we currently regulate over 360,000 professionals from 16 professions. These include dietitians, occupational therapists, physiotherapists, practitioner psychologists and speech and language therapists. Over 22,000 of these are based in Scotland within the public and private sector.

We only register professionals who meet our standards for professional skills and behaviour. We can take action against professionals who fall below these standards.

Alex Urquhart

Stakeholder Communications Officer

Email: Alex.Urquhart@hpcp-uk.org

Website: www.hpcp-uk.org

STAND 17

THE SCOTTISH PARLIAMENT – HEALTH
AND SPORT COMMITTEE

The Scottish Parliament
Pàrlamaid na h-Alba

The Scottish Parliament is the national legislature of Scotland. The role of the Parliament is to pass laws in devolved areas and to hold the Scottish Government to account on behalf of the Scottish people. The Health and Sport Committee of the Parliament has the critical responsibility to scrutinise Scottish Government policy in health and social care, and seeks to engage with NHS staff and service users in undertaking this.

Paul Anderson

Community Outreach Manager

Email: paul.anderson@parliament.scot

Website: www.parliament.scot

STAND 18

EMPLOYEE SUPPORT SYSTEM (EES)



The electronic Employee Support System (eESS) is a single and national NHSScotland approach to HR systems. It is intended to enable a high quality, standardised HR and Workforce range of services across NHSScotland Boards. eESS comprises of the following modules:

- Core HR
- Learning Management (OLM)
- Employee Relations (ER)
- Manager and Employee Self-Service (MSS, ESS)
- Business Intelligence and Reporting (OBIEE)
- Interfaces/exchanges data and transactions with Payroll, LearnPro, SSTS and GMC.

Sheila Edwards

Business Support Officer

Email: sheila.edwards3@nhs.net

Website: www.eess.nhs.scot

STAND 19

THE PROFESSIONAL RECORD STANDARDS
BODY (PRSB)

Professional
Record
Standards
Body

The Professional Record Standards Body works with the public and professionals to define the standards needed for good care records. We develop information sharing standards for use across both the health and social care sectors, which are designed to ensure better, safer and more integrated care.

Lizzie Cernik

Communications Officer

Email: Lizzie.cernik@theprsb.org

Website: www.theprsb.org

STAND 20

PROJECT LIFT



project lift

project lift is a collaboration between the Scottish Government, NHS Education for Scotland, the Golden Jubilee Foundation and NHS National Services Scotland.

project lift is a single team and digital platform supporting the development of leadership capability and capacity to transform health and social care.

Gwen Nicholson

Head of Leadership and Talent Management

Email: gwen.nicholson@gov.scot

Website: www.projectlift.scot

STAND 23 SKILLS FOR HEALTH



Skills for Health is the employers' trusted provider of workforce and organisational development, designed to increase quality of healthcare, patient safety and productivity. A not-for-profit organisation, we deliver expertise in the following areas:

- Rostering software;
- Elearning and LMS;
- Workforce consultancy and research; and
- Training, qualifications and standards

We work across the NHS in Scotland and look forward to talking to you about how we can support your workforce needs.

Simon Boyle

Regional Director – Scotland, Northern Ireland and Eire

Email: simon.boyle@skillsforhealth.org.uk

Website: www.skillsforhealth.org.uk

STAND 25 SCOTTISH GOVERNMENT: CHIEF NURSING OFFICER DIRECTORATE



The Chief Nursing Officer's Directorate is part of the Scottish Government Health and Social Care Directorate (SGHSCD). The SGHSCD has responsibility for maintaining a high standard of care for the people of Scotland and for providing support to Scotland's health and social care professionals.

Scotland's Chief Nursing Officer (CNO) is Professor Fiona McQueen. The CNO is responsible for the delivery of work associated with 4 policy areas:

- Nursing and Midwifery
- Allied Health Professionals and Healthcare Science
- Regulation
- Healthcare Associated Infections/Anti-microbial Resistance

Rachel Aitchison

Executive Assistant for the Chief Nursing Officer

Email: rachel.aitchison@gov.scot

Website: www.beta.gov.scot/about/how-government-is-run/directorates/office-of-the-chief-nursing-officer/

STAND 26

NHSSCOTLAND GLOBAL CITIZENSHIP



In Scotland's role as a good global citizen, we have much to contribute in tackling poverty, injustice and inequality. Our International Development Strategy "Global Citizenship: Scotland's International Development Strategy" guides Scotland's contribution to our Global Goals up until 2030.

Staff from across all staff groups in NHSScotland can make a significant personal and professional contribution to global health work in developing countries helping to reduce common challenges such as disease epidemics but also providing mutual learning opportunities bringing proven benefits for our NHS staff and healthcare system.

Kerry Chalmers

NHSScotland Global Citizenship Programme
Manager
Email: kerry.chalmers@gov.scot

STAND 27

HEALTH WORKFORCE AND STRATEGIC
CHANGE DIRECTORATE

The Health Workforce and Strategic Change Directorate of the Scottish Government provides human resources leadership and support for the health workforce in Scotland. It also has responsibility for oversight of transformational and strategic change across NHSScotland, with particular responsibility for the Health and Social Care Delivery Plan and Board reform.

The theme of the stand is 'Our Workforce now and for the future'. In line with the stand's theme, there will also be an opportunity to meet young people who are already working in health and social care services, as well as representatives from Young Scot, the Princes Trust and the NHS Professional Careers Programme.

Craig Worton

Policy Officer
Email: craig.worton@gov.scot
Website: www.workforcevision.scot.nhs.uk/

STAND 29

ARTHRITIS CARE & ARTHRITIS RESEARCH UK



Arthritis Care provides a number of online and face to face services to ensure that no one faces arthritis alone.

There are also branches and groups all over the country, where you can chat to other people with the condition, in a social setting and our helpline is here for a friendly chat. No one should have to face arthritis alone.

Arthritis Care and Arthritis Research UK have joined together. We are combining the strengths of both charities so that together we can do more to help people with arthritis to live full and active lives.

Melanie McLean

Events & Communications Manager for Scotland
Email: melaniem@arthritiscare.org.uk
Website: www.arthritiscare.org.uk

STAND 30

CARE OPINION



Care Opinion is the UK's leading independent, non-profit feedback platform for health and social care services.

People share their experiences, which we call stories, of health and social care services, good and bad, via the Care Opinion website. We make sure those experiences are passed to the right staff who can respond and demonstrate how feedback is used to continuously improve services.

Clair Coutts

Admin & Projects Officer
Email: clair.coutts@careopinion.org.uk
Website: www.careopinion.org.uk

STAND 31 SCOTTISH GOVERNMENT – PRIMARY CARE DIVISION



Primary care is the first point of contact with the NHS. This includes GPs, optometrists, pharmacists, dentists or Community Nurses. It can also be with Allied Health Professionals such as Physiotherapists and Occupational Therapists and Midwives.

The Scottish Government's vision is for multi-disciplinary teams, made up of a variety of health professionals, to work together to support people in the community and allow GPs to spend more time with patients in need of their expertise.

Liam Kearney

Team Leader – Sponsorship, Optometry,
Divisional Business

Email: Liam.kearney@gov.scot

Website: [www.gov.scot/Topics/Health/Services/
Primary-Care](http://www.gov.scot/Topics/Health/Services/Primary-Care)

STAND 32 NHS CREDIT UNION



The NHS Credit Union helps care for the financial wellbeing of more than 17,500 health service staff and their families.

We offer affordable loans and a secure home for the savings of our members, and unlike High Street banks we are owned by our members and run solely for their benefit.

Any NHS employee in Scotland and the North of England can join and enjoy the benefits of being part of our financial family.

Robert Kelly

Chief Executive Officer

Email: Robert.Kelly@nhscreditunion.com

Website: www.nhscreditunion.com

STAND 33 THE COLLEGE OF PODIATRY



The College of Podiatry is the professional body for Podiatrists across the UK. Podiatrists are experts in all aspects of foot and lower limb function and health, and work across all healthcare settings.

Their primary aim is to manage people's health, mobility and independence; thereby supporting individuals to maintain and improve their quality of life.

Ross Barrow

Policy Officer for Scotland

Email: RB@scpod.org

Website: www.scpod.org

STAND 34 DISABLED LIVING FOUNDATION (DLF), SHAW TRUST



DLF is a national charity providing impartial advice, information and training on independent living since 1969.

Philip Holt

Business Development Officer

Email: philip.holt@dlf.org.uk

Website: www.dlf.org.uk

STAND 35

UNIVERSITY OF THE WEST OF SCOTLAND



The School of Health, Nursing and Midwifery is the largest provider of nursing and midwifery education in Scotland, with 4,500 full and part-time students studying at campuses in Ayr, Dumfries, Hamilton, Paisley, London and distance learning.

Our graduates and staff are contributing to improving the health of the nation in collaboration with NHS boards, private sector, and user and carer groups and making an impacting on health and wellbeing internationally.

Robert Cowan

Lead for Partnership, Participation and Pathways

Email: Robert.cowan@uws.ac.uk

Website: www.uws.ac.uk

STAND 36

LET'S CONNECT



Let's Connect specialise in providing technology employee benefit schemes – offering employees the latest technology from leading manufacturers, saving on National Insurance and spreading the cost through a convenient salary sacrifice arrangement.

Our scheme is widely adopted in the public and private sector. Our service is fully managed at zero cost and includes branded marketing collateral, an ordering platform, reporting and management information and a UK-based helpdesk to support both you and your employees.

Steve Prevett

Sales and Marketing Director

Email: steve.prevett@lets-connect.com

info@lets-connect.com

Website: www.lets-connect.co.uk

STAND 37

AUDIT SCOTLAND



Audit Scotland supports the improvement of public services by looking at how public money is spent, and whether policies are achieving desired outcomes. We carry out extensive work on Scotland's health and social care services. We report on health boards, councils and integration authorities, on behalf of the Auditor General and the Accounts Commission. More information can be found on our website under our 'Transforming Health & Social Care Services in Scotland' hub.

Lorna McInnes

Audit and Business Assistant

Email: lmcinnes@audit-scotland.gov.uk

Website: www.audit-scotland.gov.uk

STAND 38

HEALTH PROFESSIONAL REGULATORS



The General Medical Council, General Dental Council and General Pharmaceutical Council are the respective independent regulators for doctors, dentists and dental care professionals, pharmacy professionals and pharmacies in the UK.

We protect, promote and maintain the health, safety and wellbeing of the patients and the public.

Victoria Carson

Head of Scottish Affairs, General Medical

Ian Jackson

Director for Scotland, General Dental Council

Lynsey Cleland

Director for Scotland, General Pharmaceutical Council

Email: vcarson@gmc-uk.org

ijackson@gdc-uk.org

Lynsey.cleland@pharmacyregulation.org

Website: www.gmc-uk.org

www.gdc-uk.org

www.pharmacyregulation.org

STAND 39 RARE DISEASES IN SCOTLAND



Rare Diseases in Scotland is a collaboration of the Scottish Government, the NHSScotland National Network Management Service, the Scottish Genomes Partnership and Genetic Alliance UK. The collaboration aims to raise awareness of and provide information about rare diseases and the work being taken forward in Scotland.

Angela Simpson

Senior Policy Manager for Rare Disease

Email: Angela.simpson@gov.scot

Website: www.gov.scot/Topics/Health/Services/RareDiseases
www.mcns.scot.nhs.uk
www.scottishgenomespartnership.org
www.geneticalliance.org.uk

STAND 40 SCOTTISH LEARNING DISABILITIES OBSERVATORY



The Scottish Learning Disabilities Observatory provides data, and intelligence on the health and healthcare of people with learning disabilities. Our aim is to increase visibility of people with learning disabilities within Scotland's routinely collected data.

We do this by:

- Collating, interpreting and presenting relevant data about the population of people with learning disabilities that is accessible to a wide audience
- Generating evidence to build understanding of the health inequalities experienced by people with learning disabilities.

Angela Henderson

Deputy Director

Email: Angela.henderson@glasgow.ac.uk

Website: www.sldo.ac.uk

STAND 41 SCOTTISH AUTISM



Scottish Autism is an organisation dedicated to enriching the lives of people with autism. Established in 1968 by a group of parents, we are now the largest provider of autism-specific services in Scotland and a leading authority and advocate for good autism practice. We exist to help those diagnosed with autism to lead full and enriched lives and become valuable members of the community they live in.

Kerry-Ann MacDonald

Events Co-ordinator

Email: ka.macdonald@scottishautism.org

Website: www.scottishautism.org

STAND 42 NMAHP RESEARCH UNIT



The Nursing, Midwifery and Allied Health Professions (NMAHP) Research Unit is a multidisciplinary national research unit, funded by the Scottish Government Chief Scientist Office based within Glasgow Caledonian and Stirling Universities.

The Unit aims to conduct high quality research that makes a difference to the lives of the people of Scotland working with NHS and other key stakeholders to identify effective sustainable interventions and practices to improve health and wellbeing.

Karen Stanton

Unit Administrator

Email: karen.stanton@stir.ac.uk

Website: www.nmahp-ru.ac.uk

STAND 43

BDA – THE ASSOCIATION OF UK
DIETITIANS

During the two days, the BDA will advocate the fantastic work dietitians in Scotland do in a range of settings to prevent illness and improve health. Particular examples will showcase the key role of dietitians in diabetes and cancer, both in prevention and management of the conditions.

Dietitians apply the science of nutrition to enable and support people – healthy and unwell – to make appropriate lifestyle and food choices throughout life.

Ruth Balmer

BDA Policy Officer for Scotland

Email: scotland@bda.uk.comWebsite: www.bda.uk.com

STAND 44

PROFESSIONAL STANDARDS AUTHORITY
FOR HEALTH AND SOCIAL CARE

We help to protect the public through our work with organisations that register and regulate people working in health and social care.

We are independent and we are accountable to the UK Parliament. Our reports help Parliament monitor and improve the protection of the public. We also encourage organisations to improve the way they register and regulate health and social care practitioners in the UK.

We are committed to being independent, fair, consistent, proportionate and focused on public protection.

Karen Smith

Communications & Marketing Officer

Email: Karen.smith@professionalstandards.org.ukWebsite: www.professionalstandards.org.uk

STAND 45

MARTIN AITKEN FINANCIAL SERVICES
LIMITED

Our expert Independent Financial Advisers, have a wealth of knowledge to give you the best possible independent advice. We have significant knowledge on NHS pension arrangements and we understand how important it is to make the right financial decisions for yourself and your family.

We are not tied to any bank, building society or investment house so that we can provide truly independent financial solutions for you in all aspects of business and personal financial planning matters.

Megan Houston

Marketing Assistant

Email: megan.houston@maco.co.ukWebsite: www.mafsltd.co.uk

STAND 46

ABBVIE



AbbVie is a global, research-driven biopharmaceutical company committed to developing innovative advanced therapies for some of the world's most complex and critical conditions.

Our mission is to use our expertise, dedicated people and unique approach to innovation to improve treatments across four primary therapeutic areas: immunology, oncology, virology and neuroscience. In more than 75 countries, AbbVie employees are working every day to advance health solutions for people around the world.

Gail GrantSenior Government Affairs Manager
(Devolved Nations)Email: Gail.grant@abbvie.comWebsite: www.abbvie.co.uk

STAND 47
WAVERLEY CARE

Waverley Care is Scotland's HIV and Hepatitis C charity. Across Scotland, we are reducing new HIV and hepatitis C infections, encouraging people to get tested and providing much needed support to people living with or affected by these conditions.

Through our work, we are also challenging HIV and hepatitis C related stigma. This includes Caring Conversations, our person-centred care learning resource for clinical and non-clinical healthcare staff.

Amy Solon/Murray Cheek

Caring Conversations Coordinator/
Communications Officer

Email: amy.solon@waverleycare.org
murray.cheek@waverleycare.org

Website: www.waverleycare.org

STAND 48
SCOTTISH PUBLIC PENSIONS AGENCY –
NHS PENSIONS

The Scottish Public Pensions Agency (SPPA) is an executive agency of the Scottish Government. We administer, regulate and pay pensions to members of the Scottish NHS pension schemes.

Experienced pension administrators will be available to answer any questions and receive your valued feedback.

Carole Bertram

Stakeholder Liaison Officer

Email: carole.bertram@gov.scot
Website: www.sppa.gov.uk

STAND 49/50/51
DEFENCE MEDICAL SERVICES

Medical Reservists have a variable part-time commitment which is manageable alongside their civilian life/career. They bring the skills and knowledge gained in the Medical Reserves back to their civilian role, benefitting their organisation, department and colleagues. The training and skills gained by a reservist can greatly benefit employers.

Lt Col P Eslea-Macdonald

SO1 FR20

Email: Peter.Eslea-macdonald610@mod.gov.uk

Website: www.gov.uk/government/groups/defence-medical-services

STAND 52
MINISTRY OF DEFENCE – DEFENCE
RELATIONSHIP MANAGEMENT

Our mission is to develop and maintain meaningful relationships between employers and the Ministry of Defence. In doing so, we support members of the defence family who include: service personnel including veterans, reservists, service leavers, cadet adult volunteers, spouse and the wounded, injured and sick.

We have a long standing special relationship with NHSScotland that also delivers the sharing of professional best practice and development.

Colin Vooght (Lowlands) or Michelle McKearnon (Highlands)

Regional Employer Engagement Directors

Email: Lo-reed@rfca.mod.uk
hi-reed@rfca.mod.uk

Website: www.gov.uk/mod/employer-relations

STAND 53

VOLUNTARY HEALTH SCOTLAND



Voluntary Health Scotland (VHS) is the national intermediary and network for voluntary health organisations in Scotland. We work with our network to address health inequalities, improve health related policy, systems and partnership working, and to help people live healthier lives.

Clear Pathway is VHS's strategic guidance for the NHS on best practice in working with third sector partners to engage volunteers in NHS settings. The guidance was sent to the Chair of every Health Board in April by Scottish Government National Clinical Director, Jason Leitch.

Lauren Blair

Programme Engagement Officer

Email: Lauren.blair@vhscotland.org.uk

Website: www.vhscotland.org.uk

STAND 54

HEALTH AND SOCIAL CARE STANDARDS



Based on human rights principles, Scotland's new Health and Social Care Standards came into effect in April 2018. The Standards will help to support partnership working and improvement in services across health and social care. They complement the body of existing and emerging guidance on clinical interventions and specific services with a focus on what really matters – the experience of the person who uses services.

Jamie Garden

Sponsorship Officer

Email: Jamie.garden@gov.scot

Website: www.newcarestandards.scot

STAND 55

DIABETES SCOTLAND



Our vision is a world where diabetes can do no harm. Diabetes affects more people than any other serious health condition in the UK. More than dementia and cancer combined. We're the leading UK charity for people affected by diabetes we lead the fight against the growing crisis. And this fight is one that involves all of us – sharing knowledge and taking diabetes on together.

Linda McGlynn

Regional Engagement Manager

Email: linda.mcglynn@diabetes.org.uk

Website: www.diabetes.org.uk/Scotland

STAND 56

HEALTH SERVICES RESEARCH UNIT (HSRU)
AND HEALTH ECONOMICS RESEARCH
UNIT (HERU), UNIVERSITY OF ABERDEEN

The Health Services Research Unit (HSRU) has a national remit to research the best ways to provide health care, and to build capacity in health services research.

The Health Economics Research Unit (HERU) has a remit to deliver applied and methodological work across a broad range of policy-relevant fields.

Both units are supported by the Chief Scientist Office (CSO) of the Scottish Government Health Directorates and together won the prestigious Queen's Anniversary Prize in 2018.

Anne Buckle

Interim Unit Business Manager

Email: a.buckle@abdn.ac.uk

Website: www.abdn.ac.uk/hsru

www.abdn.ac.uk/heru

STAND 57 NHS RETIREMENT FELLOWSHIP



The NHS Retirement Fellowship is the social, leisure, educational and welfare organisation for current and retired NHS and Social Care staff and their partners. We have branches across Scotland offering friendship and support.

Hilary Robb

Development Officer for Scotland
Email: scotland@nhsrf.org.uk
Website: www.nhsrf.org.uk

STAND 58 SCOTTISH GOVERNMENT PROTOCOL AND HONOURS TEAM



We are the team within the Scottish Government who lead on the promotion and processing of honours nominations for Scotland. We work closely with colleagues across the Scottish Government and other organisations to promote honours and encourage nominations from all of Scottish society. We are keen to widen the pool of nominations received from all grades within any organisation.

Debbie Livingstone

Head of Protocol and Honours
Email: Debbie.livingstone@gov.scot
Website: www.gov.scot

STAND 59 SCOTTISH ACCESS COLLABORATIVE



The Scottish Access Collaborative was created in October 2017 to sustainably improve waiting times for patients waiting for non-emergency procedures.

The Collaborative, with joint leadership from the Scottish Academy of Medical Royal Colleges, the NHS and the Scottish Government, includes patient representatives, clinicians and service leaders, and is working with six fundamental principles to form the basis for identifying, scoping and addressing some of the key challenges faced.

Jessica Milne

Policy Officer
Email: Jessica.milne@gov.scot

STAND 60 POLICE SCOTLAND – VOLUNTEERING OPPORTUNITIES AND ACTIVITY



Police Scotland currently hosts approx. 1,700 volunteers across the force area. These include Special Constables and adult/youth volunteers in the PSYV (Police Scotland Youth Volunteer) programme.

Police Scotland are the only police service in the UK to achieve the national Investors in Volunteering award and have ambitions to increase the numbers of volunteers they currently support, in 2018/19.

Craig Rankine

Police Inspector. National Coordinator
Email: Craig.rankine@psyv.scot
Website: www.scotland.police.uk

STAND 61

INNOVATIVE HEALTHCARE DELIVERY
PROGRAMME (IHDP)

Innovative
Healthcare
Delivery
Programme
Scotland

The Innovative Healthcare Delivery Programme (IHDP) seeks to fundamentally change the way data and analytics are used to drive improvement in health outcomes, by fostering new relationships between the NHS, industry, academia, and the third sector.

The Programme brings together expertise in clinical practice, data science, research and education to realise the vision of harnessing the power of informatics to link NHSScotland's rich data assets and deliver value rapidly to patients, healthcare professionals, and the wider NHS.

Fiona Clark

Programme Administrator

Email: Fiona.clark@ed.ac.uk

Website: www.farrinstitute.org/partnerships/ihdp

STAND 62

OPEN UNIVERSITY IN SCOTLAND



As a leader in part-time education and experts in how working adults learn, Open University (OU) has the expertise to support and develop health and social care professionals to meet the needs of the integrated health and social care agenda in Scotland, with minimum time away from the workplace.

The OU in Scotland is a contributing partner of NES. NHSScotland staff can access information on relevant courses, qualifications, pathways and FREE LEARNING on our portal.

Jackie Baker

Head of Business Development, Scotland, Rol & NI

Email: Jackie.baker@open.ac.uk

Website: www.open.ac.uk/business

STAND 63

ABLOY UK



Improve Drug Security and Release Nursing Time for Patient Care.

One study found that each nurse spends up to 30 minutes per shift searching for keys.

Abloy UK will demonstrate how you can save this valuable time for patient care, using the revolutionary CLIQ® locking and Traka 21 key management systems, improving drug security and operating efficiency.

Enter the Prize Draw on Stand 63 to win a free trial of CLIQ® at your hospital.

Graeme Thompson (Marketing)

Marketing Manager

Shaun Powell (On site)

General Sales Manager

Email: Graeme.Thompson@abloy.co.uk

Shaun.Powell@abloy.co.uk

Website: www.abloy.co.uk

STAND 64 CHILDREN AND YOUNG PEOPLE'S IMPROVEMENT COLLABORATIVE

**Children and Young People
Improvement Collaborative** 

With the ambition to make Scotland the best place to grow up, the Children and Young People's Improvement Collaborative (CYPIC) is a national improvement programme which supports multiagency collaboration across Scotland's health boards, local authorities and third sector. The national team supports the delivery of quality improvement interventions and programmes for children's services with a focus on families, communities, early childhood development and closing the poverty related attainment gap. Come and visit our stand to hear more about our QI work.

Susan Hannah

Head of Children and Young People Improvement Collaborative

Email: Susan.hannah@gov.scot

Website: www.beta.gov.scot/policies/improving-public-services/children-and-young-people-improvement-collaborative/

STAND 65 CHAS – CHILDREN'S HOSPICES ACROSS SCOTLAND



Children's Hospices Across Scotland

CHAS is the only charity in Scotland that provides hospice services for babies, children and young people with life-shortening conditions across the whole country. The national charity offers palliative care and respite for the whole family via its two hospices, Rachel House in Kinross and Robin House in Balloch. And it's CHAS at Home service supports families in their own homes and has teams working in communities and hospitals across the country.

Leigh Drake

Executive Support Co-ordinator

Email: leighdrake@chas.org.uk

Website: www.chas.org.uk

STAND 66 EFFECTIVE PRESCRIBING AND THERAPEUTICS

 **Effective Prescribing
and Therapeutics Branch**

The Effective Prescribing and Therapeutics Branch is a part of the Scottish Government and exists to ensure the delivery of safe and effective prescribing and use of medicines within NHSScotland.

The remit includes prescribing in both primary and secondary care. The branch works with Boards across NHSScotland and also on European partners via SIMPATHY consortium and Worldwide projects with the World Health Organization; they are responsible for the delivery of the Single National Formulary.

Jake Laurie

Project Support Officer

Email: Jake.Laurie@gov.scot

Website: www.therapeutics.scot.nhs.uk

STAND 67 A MILE IN MY SHOES



An interactive shoe shop, A Mile in My Shoes, invites you to (literally) step into someone else's shoes and embark on a mile-long physical, emotional and imaginative journey to see the world through their eyes.

The Empathy Museum has teamed up with the Health Foundation to develop a collection of stories from people working within and using health and social care. The result is a giant shoebox containing 35 pairs of shoes and 35 unique audio stories.

Gemma Herbert

Events Officer

Email: events@health.org.uk

Website: www.listen.health.org.uk

STAND 69

SCOTTISH AMBULANCE SERVICE



As the frontline of the NHS in Scotland we provide an emergency ambulance service to a population of over 5 million people.

The Scottish Ambulance Service responds to around 1.8 million calls for emergency and non-emergency assistance each year and attends nearly 700,000 emergency and unscheduled incidents.

We provide an air ambulance service, ScotSTAR Specialist Transport and Retrieval Service and our Patient Transport Service which takes patients to and from scheduled hospital appointments each year.

We employ over 4,300 highly skilled staff and operate across the whole of mainland Scotland and its island communities, supporting 14 territorial Health Boards.

Lynne Edwardson

Communications Business Partner

Email: Lynne.Edwardson@nhs.net

Website: www.scottishambulance.com

STAND 70

HEALTHCARE IMPROVEMENT SCOTLAND



We are Healthcare Improvement Scotland, an organisation with many parts and one purpose: better quality health and social care for everyone in Scotland.

Not only does 2018 celebrate the 70th anniversary of the NHS, it also marks 10 years since the launch of the Scottish Patient Safety Programme (SPSP) and 25 years of the Scottish Intercollegiate Guidelines Network (SIGN), both of which are part of our organisation. If you'd like to know how these, and other parts of our organisation, are making care better in Scotland, please visit stand 70.

Email: comments.his@nhs.net

Website: www.healthcareimprovementscotland.org

STAND 71

NHS EDUCATION FOR SCOTLAND



We are a national health board working in partnership with our stakeholders to provide education, training and workforce development for those who work in health and social care.

We seek to support public service reform through our workforce planning and insight, digital systems and data handling, employee engagement and support, to benefit the whole of the health and social care sector.

John MacEachen

Head of Communications

Email: John.maceachen@nes.scot.nhs.uk

Website: www.nes.scot.nhs.uk

STAND 72

SCOTTISH NATIONAL BLOOD TRANSFUSION SERVICE



#GIVEBLOOD@Stand72

To book your appointment to Give Blood call us on: 0345 90 90 999.

Whether you're a regular donor, never donated before or you haven't given for a while. Even if you just fancy a chat, we'd love to see you.

At the NHSScotland Event 2017, we collected a record 200 blood donations over the 2 days. Could you give blood at this years event?

Book your appointment now.

Julie Bonner

Donor Recruitment and Publicity Officer

Email: juliebonner@nhs.net

Website: www.scotblood.co.uk

STAND 73 NHSSCOTLAND 70TH ANNIVERSARY THEATRE



The NHSScotland 70th Anniversary Theatre will give delegates the opportunity to hear from colleagues who have worked for NHSScotland over the past 70 years – including retired colleagues who worked in the very early days.

The speakers will feature during the refreshment and lunch breaks on both days of the Event. For more information on the speaker schedule please visit the NHSScotland 70th Anniversary Stand (1) or the Theatre (73).

Lorna Wharton

Communication and Engagement Manager
(70th Anniversary)

Email: Lorna.wharton@gov.scot

Website: www.ournhsscotland.com

STAND 74 NHS NATIONAL SERVICES SCOTLAND



NHS National Services Scotland supports customers to deliver their services more efficiently and effectively. We offer shared services on a national scale using best-in-class systems and standards. Our aim is to help our customers save money and free up resources to be reinvested into essential services. We welcome the opportunity to demonstrate the part we play, alongside others, in the transformation of our health services.

Janis Heaney

Head of Customer Experience

Email: Janis.heaney@nhs.net

Website: www.nhssns.org

STAND 75 NHS 24



NHS 24 is Scotland's national contact centre and is at the forefront of providing patient centred, safe and effective telehealth and telecare services.

People across Scotland can call NHS 24 using the free phone number 111. This gives people access to the help and advice they need when it cannot wait until their GP surgery reopens.

NHS 24 provides access to trusted health information and support through a range of different services, including NHS inform, Care Information Scotland and Breathing Space.

Natasha Augustus

Communications Manager

Email: Natasha.Augustus@nhs24.scot.nhs.uk

Website: www.nhs24.scot

STAND 76 NHS HEALTH SCOTLAND



NHS Health Scotland's vision is a Scotland in which all of its people and communities have a fairer share of the opportunities, resources and confidence to live longer, healthier lives. Our primary role is to work with others to produce, share and implement knowledge of what works to improve the health of the people of Scotland in a fair and equitable way.

Carrie Blair

Senior Events Officer

Email: Carrie.blair@nhs.net

Website: www.healthscotland.scot

STAND 77

NHS RESEARCH SCOTLAND (NRS)/
SCOTTISH HEALTH INNOVATIONS LTD.
(SHIL)

NHS Research Scotland promotes and supports excellence in clinical and translational research in Scotland, so that patients can benefit from new and better treatments.

Formed through a partnership of Scottish NHS Boards and the Chief Scientist Office (CSO) of the Scottish Government, we work to ensure that NHSScotland provides the best environment to support clinical research.

Scottish Health Innovations Ltd (SHIL) works in partnership with NHSScotland to identify, protect, develop and commercialise healthcare innovations to improve patient care.

Our multidisciplinary team use specialised knowledge to help bring new ideas and innovations from healthcare professionals to life. We provide expert services including intellectual property advice and protection, project management, idea incubation, funding advice, development and commercialisation, and post-commercialisation monitoring.

Simon Cree

Communications Officer

Email: simon.cree@shil.co.uk

Website: www.nhsresearchscotland.org.uk
www.shil.co.uk

STAND 78

GOLDEN JUBILEE FOUNDATION



A national institution, independently run by its own NHS Board, the Golden Jubilee Foundation is helping to redefine the concept of the public hospital, with a vision of "Leading Quality, Research and Innovation" for NHSScotland.

The facility includes a top quality hospital with a four star hotel, conference facilities and centres for research, clinical skills and innovation. This integrated approach creates a crucible for innovation and a vibrant network for the spread of learning and best practice.

Christine McGuinness

Communications Manager

Email: Christine.mcguinness@gjnh.scot.nhs.uk
comms@gjnh.scot.nhs.uk

Website: www.goldenjubileefoundation.org
www.nhsgoldenjubilee.co.uk
www.goldenjubileehotel.com

STAND 78A

EXHIBITOR INFORMATION FORM

The *da Vinci Xi*® is the next frontier for minimally invasive surgery. With this addition, Intuitive Surgical® can now offer a full range of da Vinci Systems optimized for highly complex, multi-quadrant surgery and simpler, single-quadrant surgery.

Launched in 2014, the da Vinci Xi advances minimally invasive surgery for patients and surgeons like never before by offering: Revolutionary Anatomical Access, Crystal Clear 3d HD Vision, a Platform for Advanced Technologies.

Adam Sanderson

Sales Director (UK & Ireland)

Email: Adam.sanderson@intusurg.com

Website: www.intuitivesurgical.com

STAND 79 VISION – INTELLIGENT HEALTHCARE



Vision enables nimble, collaborative working across the healthcare landscape. Predictive and adaptive, it thinks ahead, processing data in smarter ways. So you can access the right information, faster, to make better decisions. Be one step ahead, wherever you are.

Jenny Cocking

Marketing Manager

Email: Jenny.cocking@visionhealth.co.uk

Website: www.visionhealth.co.uk

STAND 80 BLOOD BIKES SCOTLAND



Blood Bikes Scotland (BBS) was formed in 2011 to provide a free of charge courier service to NHS Lothians, Borders and Fife to reduce their use on costly taxis and couriers.

The charity currently has almost 60 volunteers, and we operate seven motorbikes. In December 2016 we became fully operational in NHS Lothian and undertook over 1,500 runs in 2017 saving the NHS over £25,000. We transport medical items, blood samples, medication, patient notes etc between NHS facilities and to patients homes. In 2018 we have already completed over 600 runs including a number of relay runs incorporating many other blood bike groups in transporting samples and equipment from Edinburgh to London.

John Baxter

Chairman

Email: Johnbaxter@bloodbikesscotland.co.uk

Website: www.bloodbikesscotland.co.uk

STAND 81 ASCOM



Ascom provides award-winning communications systems for today's mobile healthcare workforce. Used by NHS acute and mental health trusts, secure establishments and care homes, we can help maximise staff efficiency, patient experience, and improve staff and patient safety.

Our solutions range from nurse call systems, location tracking mobile devices and software that integrates with medical devices and EPRs to building management systems and hard-wired alarms. This allows you to make the best possible decisions – anytime, anywhere.

Andrew Thomas

Head of Marketing

Email: andrew.thomas@ascom.com

Website: www.ascom.com/uk

STAND 82

THE GOLDEN JUBILEE CONFERENCE
HOTEL NHSSCOTLAND

Awarded "Scottish Conference Hotel of the Year 2018", The Golden Jubilee Conference Hotel, owned by NHSScotland, is the right choice for NHS events.

With 14 meeting spaces for events, up to 250 delegates and 168 bedrooms, it's perfect for day meetings, conferences and particularly national residential events. In addition to ensuring a seamless, stress free event with lots of additional support, you can rest assured that all monies stay within NHSScotland.

Eleanor Muir

Sales Manager

Email: eleanor.muir@goldenjubilee.scot.nhs.ukWebsite: www.goldenjubileehotel.com

STAND 83

YOUNG PEOPLE TRANSITIONING TO
ADULT SERVICES – ART EXHIBITION

Scotland's Year of Young People provides a great opportunity to shine a light on the needs of young people accessing health and social care services.

Third Sector Organisations in Scotland play a crucial part in supporting young people to transition from children's to adult care services – including expressing their feelings through artwork as a means to either cope with a health condition or to improve their overall wellbeing.

Come along to Stand 83 and find out more about the role of these organisations in representing the interests of young people and in ensuring that they continue to feel supported as they move into adult services.

Justine DuncanEvents and Communications Manager,
Health and Social Care Alliance (the ALLIANCE)Email: justine.duncan@alliance-scotland.org.ukWebsites: www.arthritiscare.org.uk/in-your-area/scotlandwww.arcscotland.org.ukwww.epilepsyscotland.org.ukwww.centrestagemt.org.uk

FURTHER INFORMATION

The exhibition hall includes over 70 exhibitors who will be showcasing their services. There will be lots of activities and things to do and see in the exhibition hall so remember to get involved and show your support to our exhibitors. Refreshments and lunch will be served in the exhibition hall.

The exhibition hall will be open during the following times:

Monday 18 June..... 08.45 – 16:30

Tuesday 19 June..... 08:45 – 16:00

NAME BADGES

Please wear your name badge throughout the NHSScotland Event and be sure to get it scanned at the badge scanning point located in the exhibition hall. This is your ticket into the Event and all pre-booked sessions. Your list of registered sessions are printed on your badge. It is important that you attend all the sessions you signed up for as the session leads will be expecting you at their session.

FILMING AND PHOTOGRAPHY

Please be aware that there will be photography and filming at the Event. These images will be used on the website, and for publicising the Event and for more general use in promoting the work of NHSScotland. Should you have any issues with being filmed or photographed please be sure to advise a member of our events team on the day.

ROVING REPORTER

There will be a roving reporter at this year's Event who will capture highlights from the Event over the two days. The reporter will also be looking to record delegate comments and feedback which will be available on the website after the Event.

SAFETY AND SECURITY

Please note that property, including bags, should not be left unattended anywhere on campus. Any items found should be handed into the Information Desk on the SEC Concourse. All enquiries regarding lost property should be directed at the Information Desk. Please note that there will be no PA announcements made in relation to lost property items.

WI-FI

Free Wi-Fi is available throughout the SEC. Just look for SEC Wi-Fi and enter your email address when prompted to connect – no password required.

If you experience any problems with your wi-fi connection please go to the SEC information desk located in the main concourse.

TWITTER

Stay connected with the NHSScotland Event on Twitter. Follow us **@NHSScotEvent** and use the hashtag **#nhsscot18** when tweeting.

Scan the QR code to easily find and connect with us on Twitter:



- To scan the code, go to the Twitter app on your mobile device
- Go to your profile and click the gear or cog symbol for more functions
- Click the QR code button (this will show your QR code)
- Click QR Scanner and use your device's camera to scan our code
- Click on the @NHSScotEvent when it appears

CAPTURE YOUR LEARNING FROM THE SESSIONS

Use this sheet to capture your learning from the sessions at the event.

Session:	
What I learned:	
What I plan to do as a result:	

Session:	
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What I plan to do as a result:	

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Session:	
What I learned:	
What I plan to do as a result:	



Keep up with what's happening at the NHSScotland Event 2018 [@NHSScotEvent](#) [#nhsscot18](#)

CAPTURE THE CONTACTS YOU MADE

Use this sheet to capture the details of the people you meet at the event and those who you plan to follow-up with after the event.

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

CAPTURE THE CONTACTS YOU MADE

Use this sheet to capture the details of the people you meet at the event and those who you plan to follow-up with after the event.

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

Name:	
Job title:	
Organisation:	
Email address:	
Telephone number:	

THANKS

The NHSScotland Event wouldn't be possible without the hard work, commitment and support of a number of people. We would like to thank everyone involved in making the NHSScotland Event 2018 possible.

EVENT BOARD

Paul Gray (Chair)
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Geoff Huggins
Gregor Smith
Fiona McQueen
Iona Colvin
Colin Brown
Anne Aitken
Andrew Wilkie
Kathryn Lindsay, Social Work Scotland
Michael Kellet, Fife Health and Social Care Partnership
Ralph Roberts, Chief Executive, NHS Shetland
Alex Linkston, Chair, NHS Forth Valley

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Alison Hardie, Young Scot
Susan Hannah, Children and Young people Improvement Collaborative
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Donna Davidson (Poster Lead)
Rachael Dunk (Programme Lead – Parallel and Spotlight Sessions)
Jason Birch (Programme Lead – Parallel and Spotlight Sessions)
Susan Russell (Programme Lead – Plenary Sessions)
Andrew Wilkie
Veronica Moffat
Laura Murison
Kellie Bradford

EVENT DELIVERY TEAM/ PROGRAMME LEADS

Veronica Moffat (Event Manager)
Andrew Wilkie (Event Director)
Rachel Dunk and Jason Birch (Programme Leads)
Susan Russell (Programme Lead)
Donna Davidson (Poster Lead)
Simon Williams (Shared Learning Lead)
Laura Murison
Dan Morris
Kellie Bradford
Lorna Wharton
Laura Drummond

EVENT LOGISTICS

Eventage

EVENT SUPPLIERS

APS
Creative Koala
Mirage TV
Whitespace
Young Media
Darling Forsyth (Graphic Artists)

EVENT PARTICIPANTS

Pennie Taylor (Event Chair)
Session Co-ordinators
Session Speakers and facilitators

THE VENUE

SEC management, technical and catering team

OTHER EVENT EXHIBITORS AND SPONSORS

We would like to thank all of our exhibitors and sponsors for choosing to support the Event, and for adding to the experience of our delegates.



Keep up with what's happening at the NHSScotland Event 2018 @NHSScotEvent #nhsscot18

